

*“Maximize Innovation Success”*



## **AI enabled Innovation...how to predict next Innovation?**

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*Chicago, IL,*



# About me...

## Eugene Roytburg, Ph.D. Managing Partner at Fractal Analytics

### • Overall Background

- Thought leader in bringing **Science, Foresight Analytics**, and **Consulting** to business problem solving and decision making
- Over **25 years** of experience of developing **predictive and foresight analytics** based solutions, processes and technologies to address variety of problems, from engineering to social to business
- Managing Partner of **Fractal Analytics** (**4i** was acquired in June 2017), leader in foresight driven growth strategy and analytics helping clients identify, develop and sustain **future growth and innovation**
- **Ph.Ds. in Systems Engineering from Minnesota and Applied Mathematics from Moldova University**. Studied MBA at **Kellogg** Graduate School of Management, emphasis on strategy, operation and innovation

### • Work Experience

- **25 years** of corporate (CNH, SPSS, Nielsen), academic (Russia, Moldova) and consulting experience (Booz, A.T. Kearney, 4i)
- Worked with more than **60 companies** on key issues ranging from market growth strategy, marketing, **innovation** to analytics and data strategies, transformation and process development
- Frequent presenter and keynote speaker on same topics at more than **15 conferences** annually

# Storyline

- Why predicting innovation is important topic?
- Before we get into this, I will define a few things
  - what is analytics, predictive analytics and AI
  - what does it mean to predict innovation?
- I will discuss Predictive Innovation process...
- ...and will share a few examples
- I will finish with some key principles for how to improve Innovation Success

# Could we have predicted these products?



© 2010 CBS Interactive



# Companies spend up to 15% of Sales on Innovation...

## Top 20 R&D Spenders

Rank in 2017	Rank in 2016	Change	Company	Geography	Industry	R&D spending (US\$ Billions)	Revenue (US\$ Billions)	R&D Intensity
1	3	+2	Amazon.com, Inc.	North America	Software and Internet	16.1	136.0	11.8%
2	4	+2	Alphabet Inc.	North America	Software and Internet	13.9	90.3	15.5%
3	5	+2	Intel Corporation	North America	Computing and Electronics	12.7	59.4	21.5%
4	2	-2	Samsung Electronics Co., Ltd.	South Korea	Computing and Electronics	12.7	167.7	7.6%
5	1	-4	Volkswagen AG	Europe	Auto	12.1	229.4	5.3%
6	6	NA	Microsoft Corporation	North America	Software and Internet	12.0	85.3	14.1%
7	7	NA	Roche Holding AG	Europe	Healthcare	11.4	51.8	21.9%
8	14	+6	Merck & Co., Inc.	North America	Healthcare	10.1	39.8	25.4%
9	11	+2	Apple Inc.	North America	Computing and Electronics	10.0	215.6	4.7%
10	8	-2	Novartis AG	Europe	Healthcare	9.6	49.4	19.4%
11	10	-1	Toyota Motor Corporation	Japan	Auto	9.3	247.5	3.8%
12	9	-3	Johnson & Johnson	North America	Healthcare	9.1	71.9	12.7%
13	13	NA	General Motors Company	North America	Auto	8.1	166.4	4.9%
14	12	-2	Pfizer Inc.	North America	Healthcare	7.9	52.8	14.9%
15	15	NA	Ford Motor Company	North America	Auto	7.3	151.8	4.8%
16	16	NA	Daimler AG	Europe	Auto	6.9	161.8	4.2%
17	20	+3	Oracle Corporation	North America	Software and Internet	6.8	37.7	18.1%
18	17	-1	Cisco Systems, Inc.	North America	Computing and Electronics	6.3	49.2	12.8%
19	23	+4	Honda Motor Co., Ltd. <small>New</small>	Japan	Auto	6.2	125.6	4.9%
20	27	+7	Facebook, Inc. <small>New</small>	North America	Software and Internet	5.9	27.6	21.4%
Total						194.5	2217.0	8.8%

4-25%

Companies in red have been among the top 20 R&D spenders every year since 2005

Source: Bloomberg data, Capital IQ data, 2017 Global Innovation 1000 study

\$195B

# ...and yet, they struggle to consistently launch successful products



*90% of new products fail*

**Source:** Fractal Analytics' Innovation Success Study 2017, 45 Companies (CPG, Retail, Pharma)



*94% of execs not happy with innovation process*

**Source:** McKinsey



*84% of execs agree Innovation is key to Growth*

**Source:** McKinsey

# So, how we can use Analytics/AI for improve Innovation Success?





# Let's define Analytics first

Helping making optimum **decision** via addressing **business issues**...

Where is our most optimum customer strategy?

What should be our future innovation?

Where is best growth for us in future?

by combining...

**Business knowledge...**



**...with math and data...**



**...and keeping future in mind...**



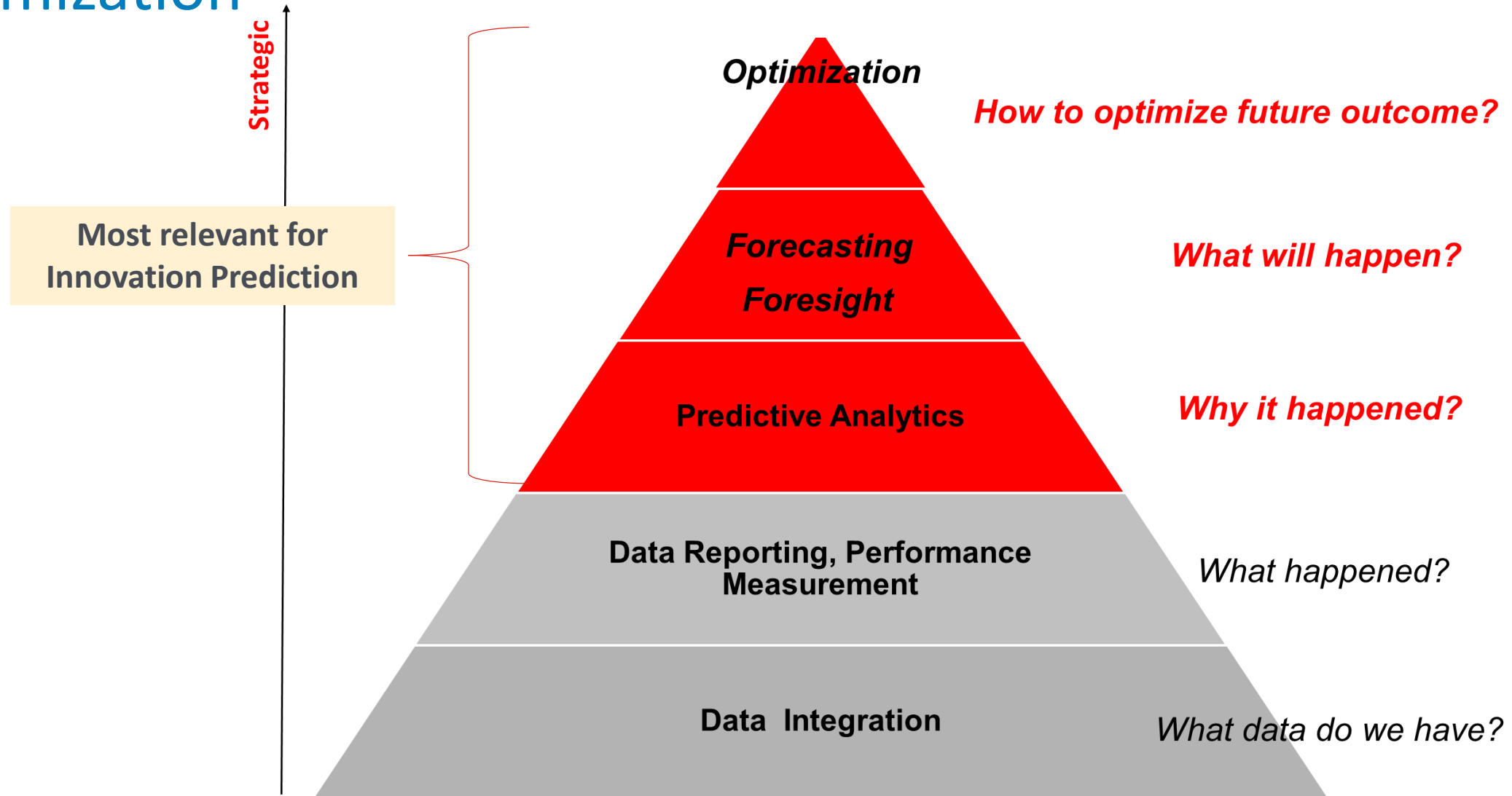
...to create...

**...more predictable performance**

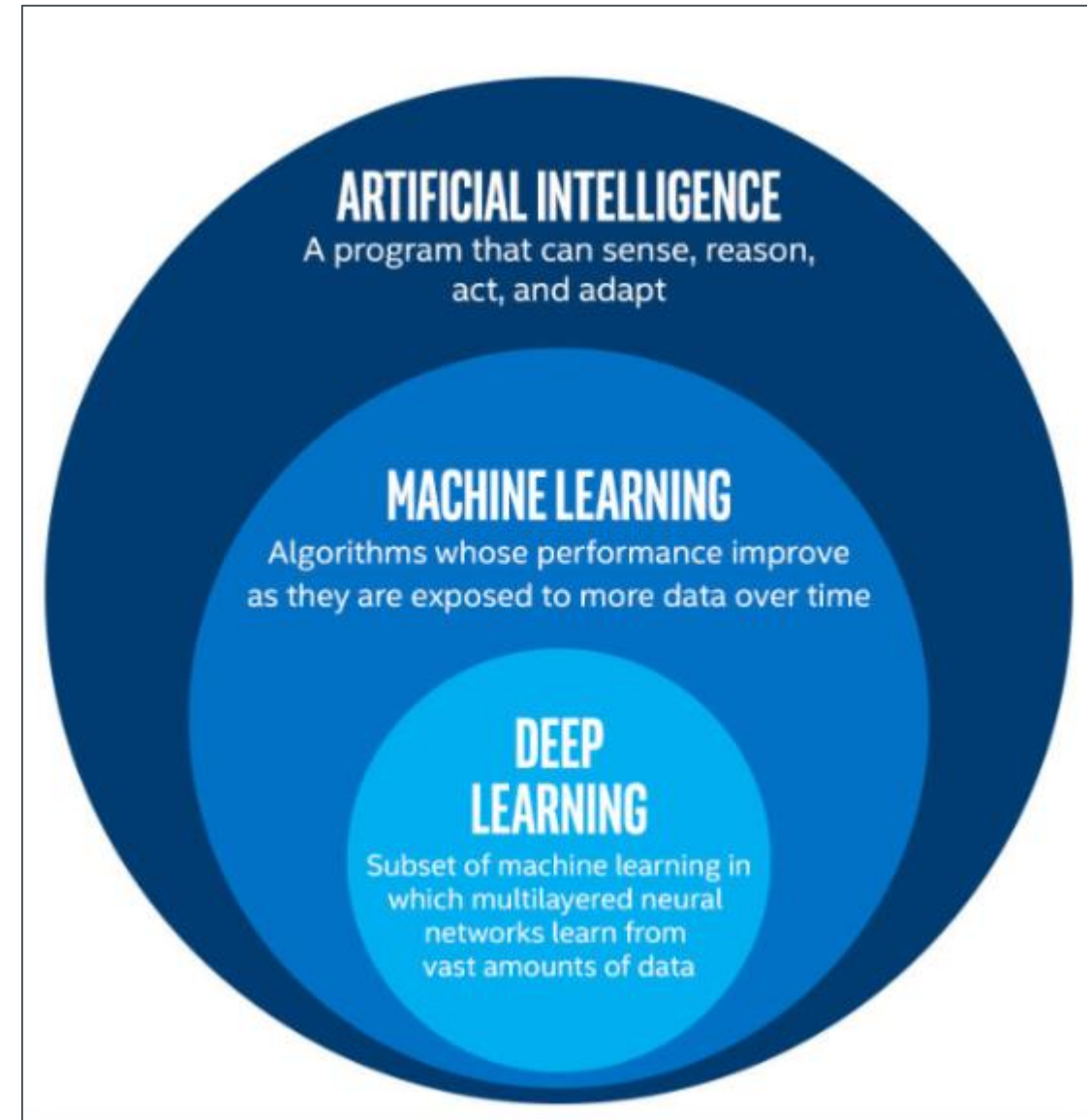
fractal



# Analytics can be divided into “basic”, predictive and foresight, optimization

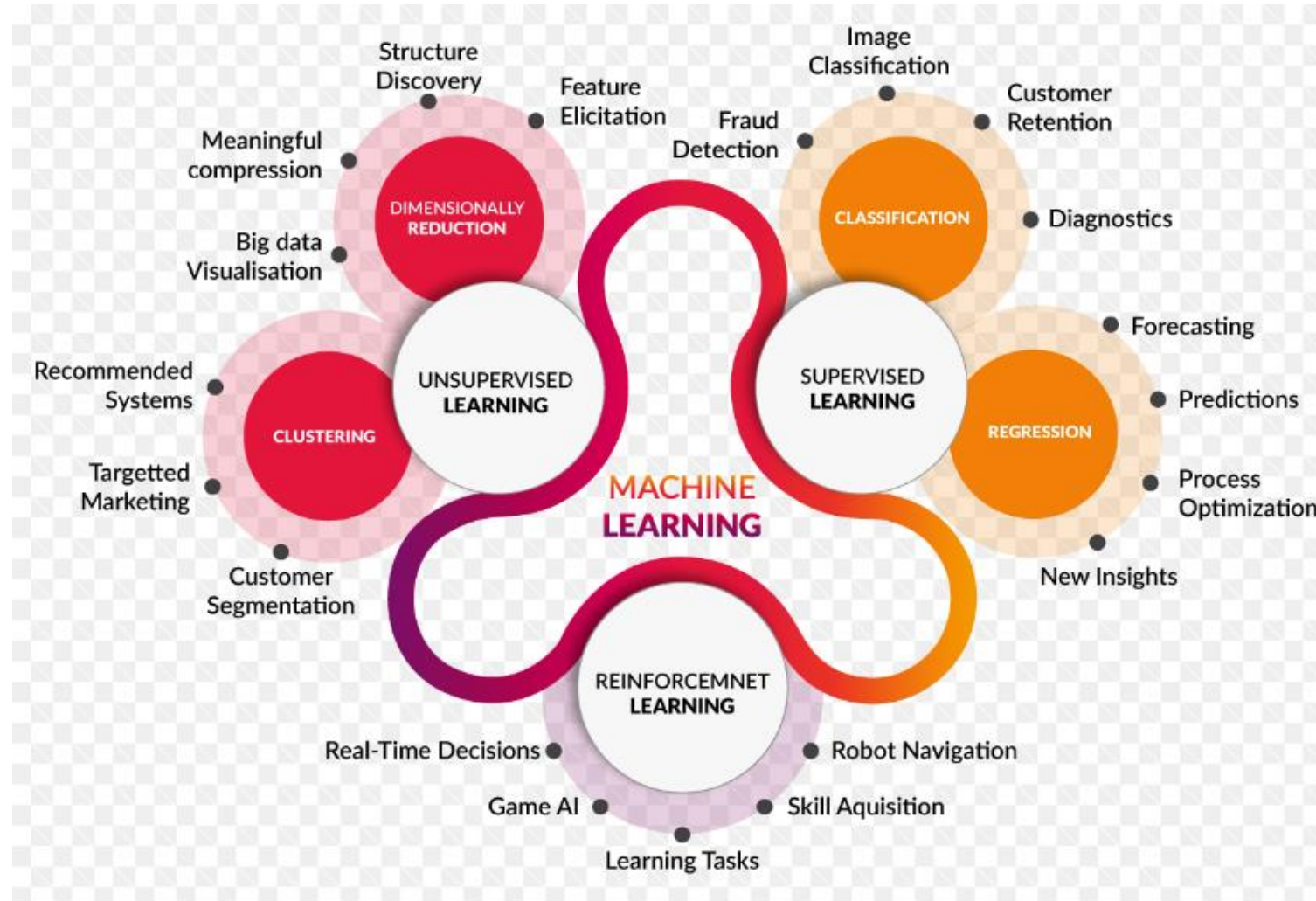


# What is AI...



## ...an Analytics Technique

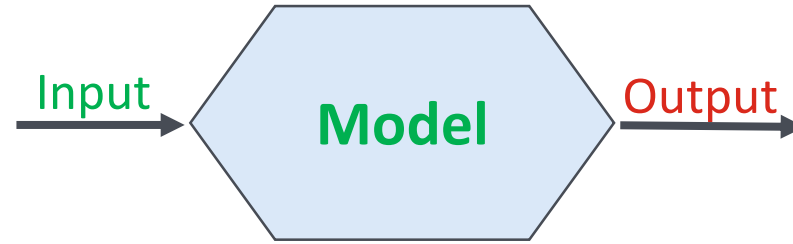
# AI Techniques and Applications



# Analytics vs. AI

## Analytical Modeling Approach

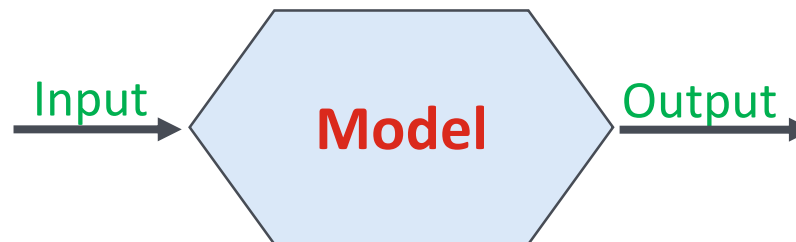
■ Given  
■ Wanted



- Data is **NOT** always needed to develop models
- **Knowledge** is required
- Can predict future without data

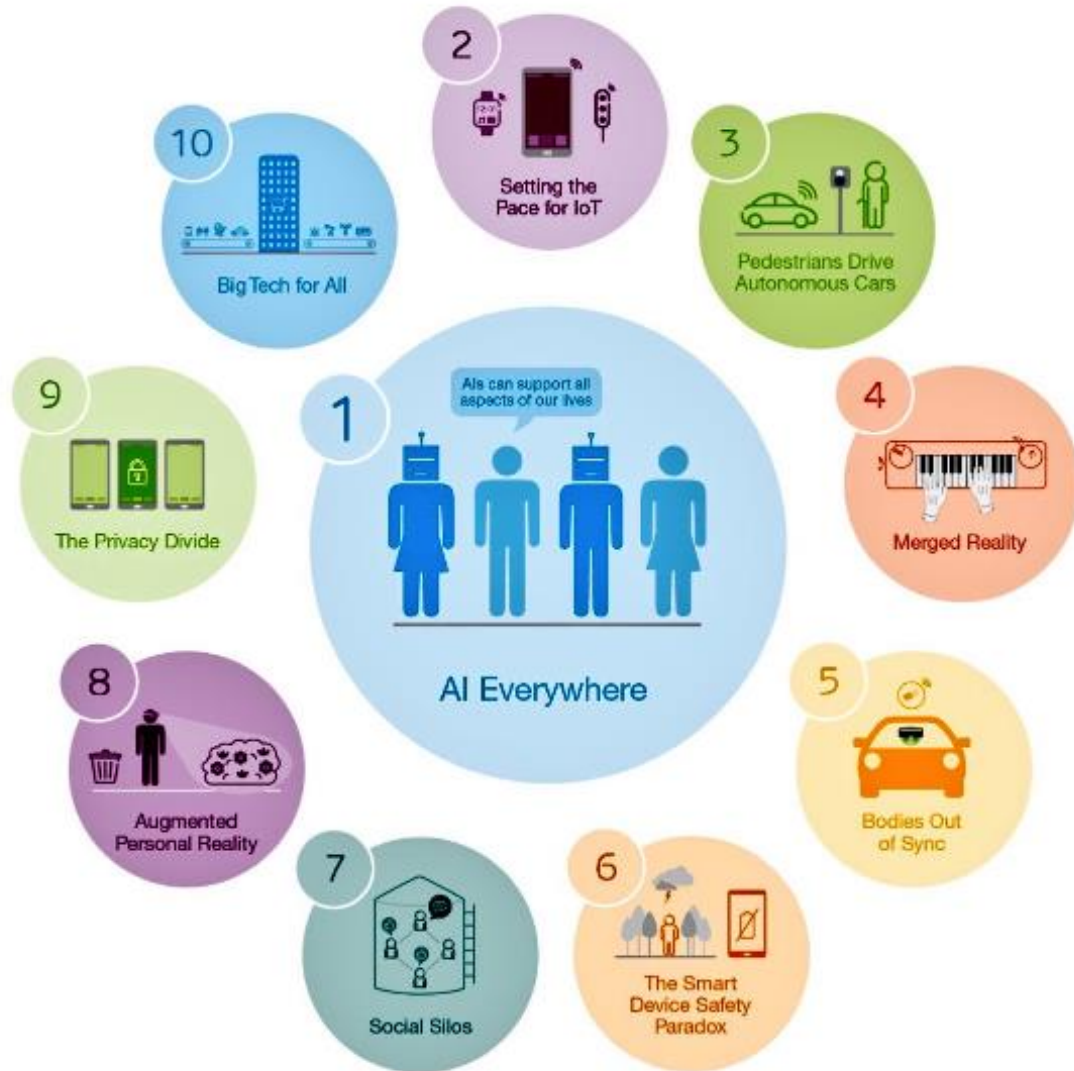
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## AI Approach



- **Data** is **ALWAYS** needed to train models
- No Knowledge required
- Can't predict future if did not exist in past data

# AI is Everywhere...



## 100 STARTUPS USING ARTIFICIAL INTELLIGENCE TO TRANSFORM INDUSTRIES

### CONVERSATIONAL AI/ BOTS



### VISION



### AUTO



### ROBOTICS



### CYBERSECURITY



### BUSINESS INTELLIGENCE & ANALYTICS



### CORE AI



### AD, SALES, CRM



### HEALTHCARE



### FINTECH & INSURANCE



### OTHER



### TEXT ANALYSIS/ GENERATION



### IOT/IIOT



### COMMERCE





# ...Including, Baking!



## Recipe

### chocolate chip and cardamom cookie

GLUTEN FREE GOAT  
BAKERY & CAFE

INGREDIENTS		DIRECTIONS
Tapioca starch	1/2 cup + 2 TBSP	Combine all the dry ingredients except the chocolate chips in a bowl and mix well.
Brown Rice Flour	1/2 cup	
Og sugar	3/4 cup + 15 TBSP	In another bowl, combine all the wet ingredients, and then add to the dry ingredients and mix enough to combine.
Cardamom	2 tsp	
Flaxseed meal	15 TBSP	
Sorghum Flour	1/4 cup	
Raw Sugar	1/4 cup	Add the chocolate chips and fold in until just mixed. Using a large spoon, drop on parchment lined sheet pan and bake at 350F for about 12 minutes.
Xanthan gum	15 tsp	
Sea salt	15 tsp	
baking soda	1 tsp	
Chocolate chips	1 cup	
water	3/4 cup	
safflower oil	3/4 cup	

Will talk about it later

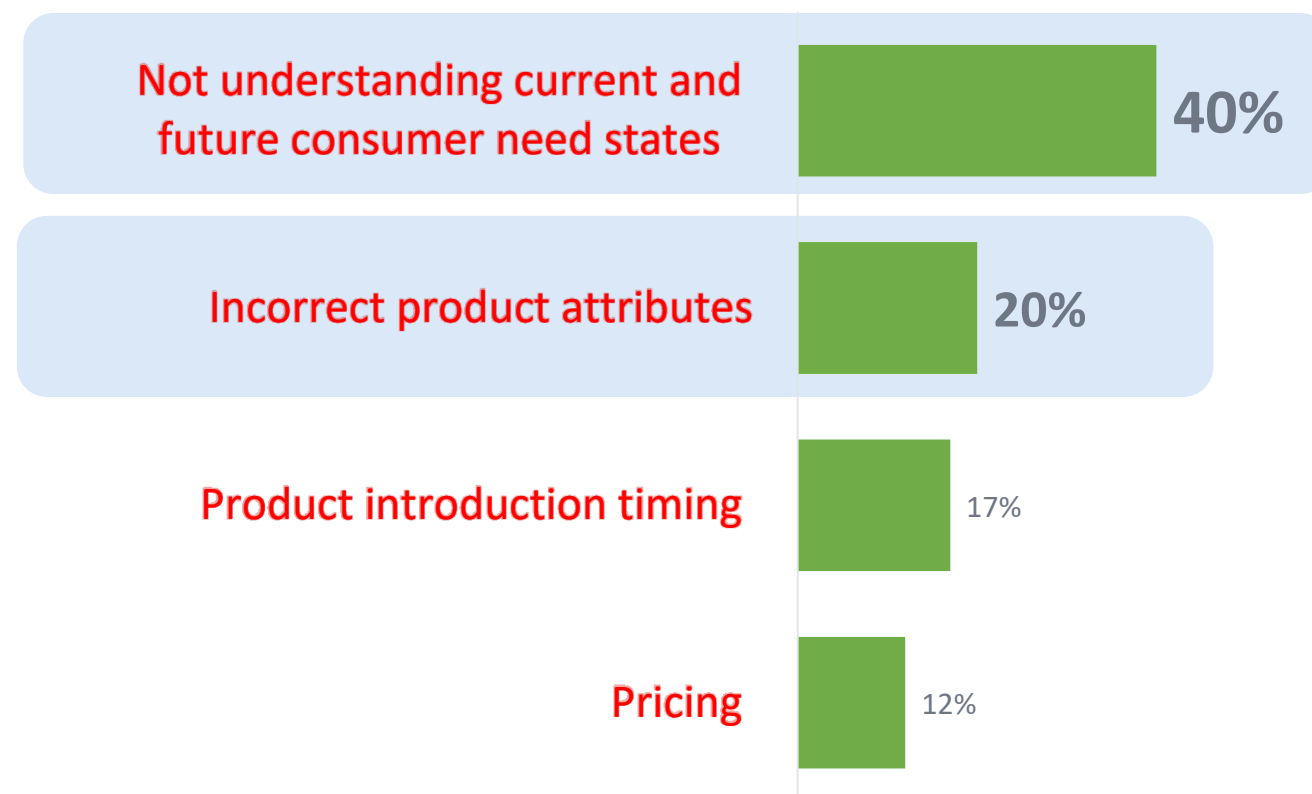


# Key Reasons for New Product Failure... Do not understand *need states* and misaligned *product attributes*

**90% of new products fail**

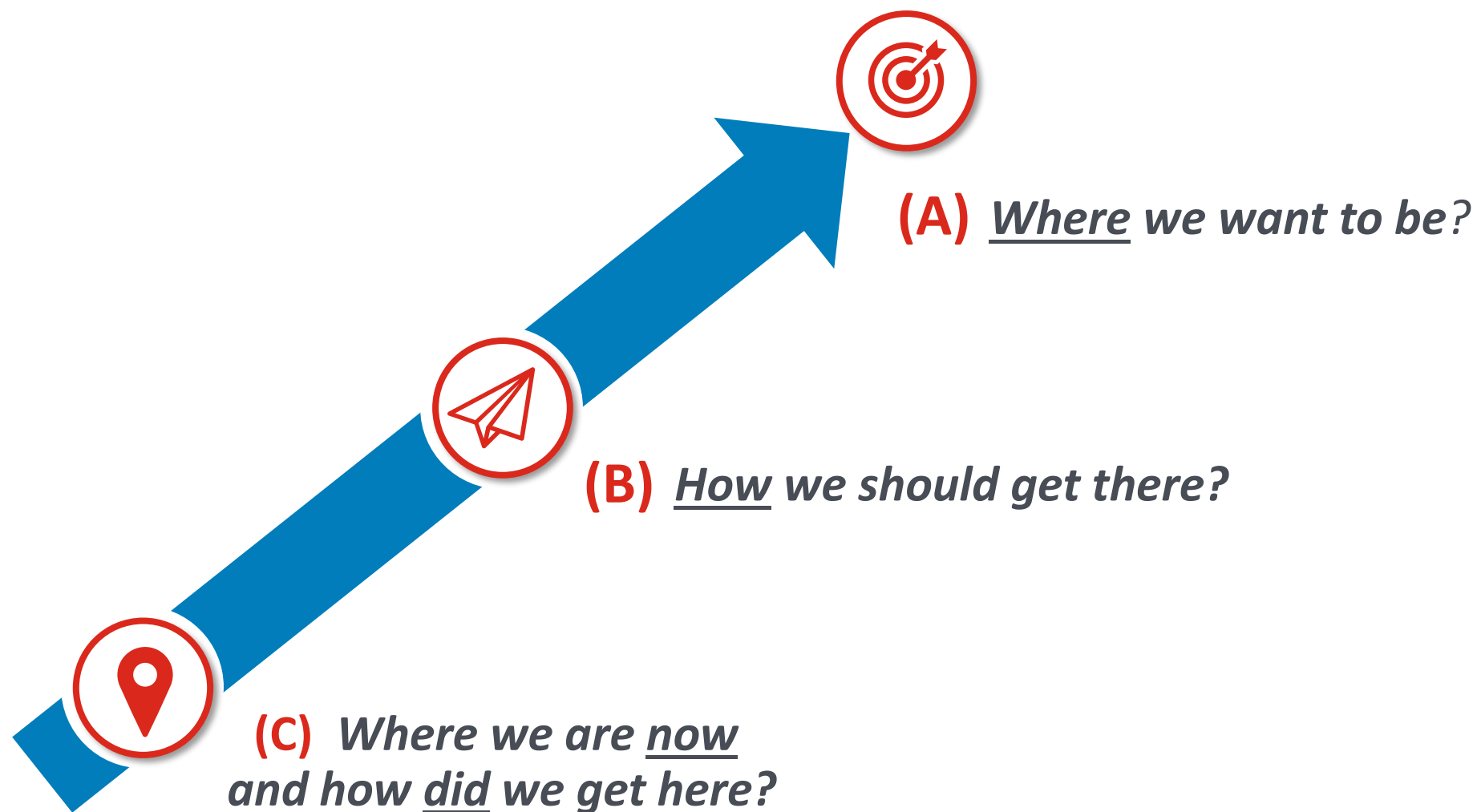


## Key Reasons of New Product Failure



Source: Fractal Analytics' Innovation Success Study 2017, 45 Companies (CPG, Pharma, B2B)

# So what do we need for innovation prediction?

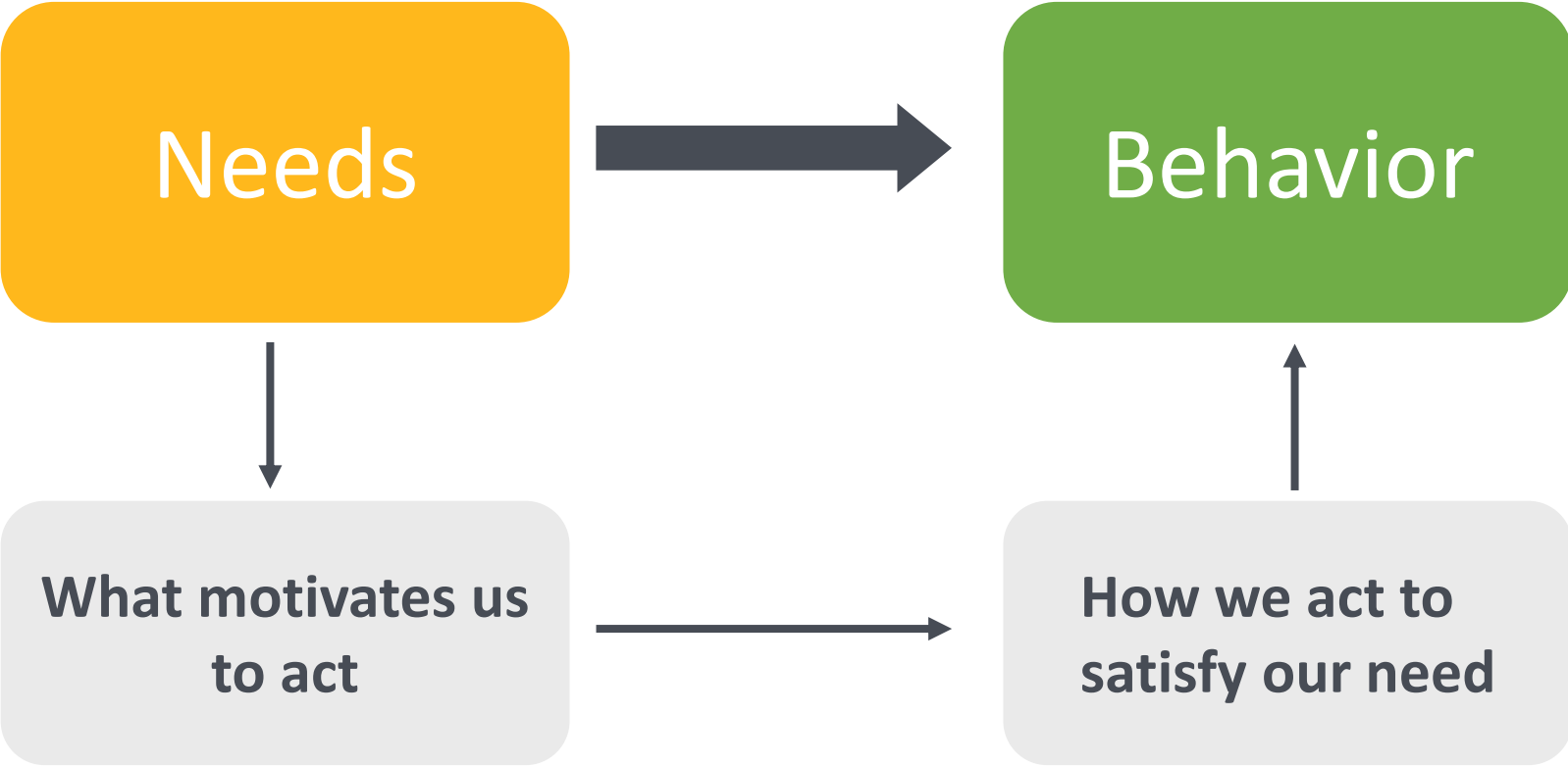


# What we want to achieve with Innovation?

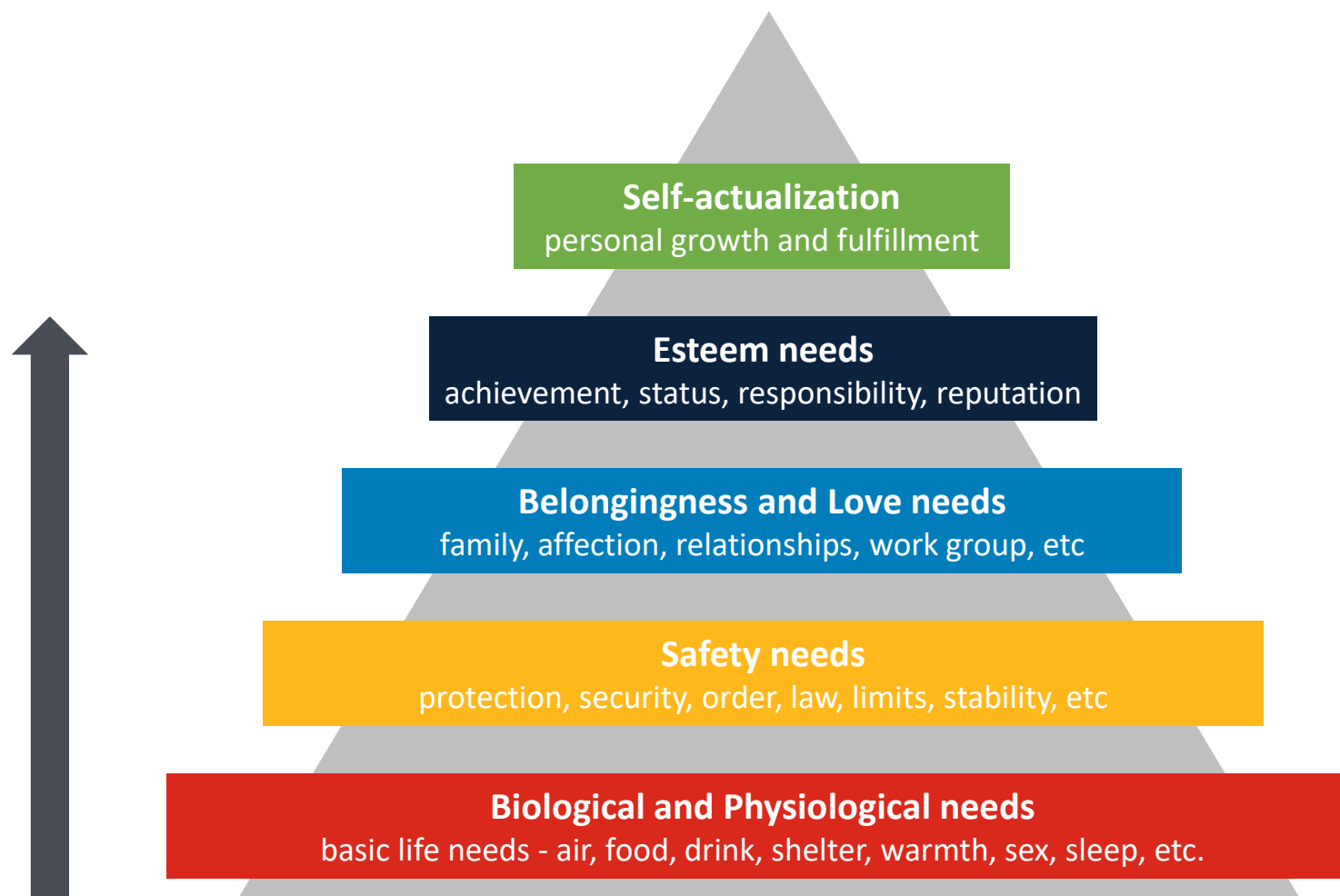
Shaving Example



Each of us is motivated by our needs. Our needs principally drive our behavior

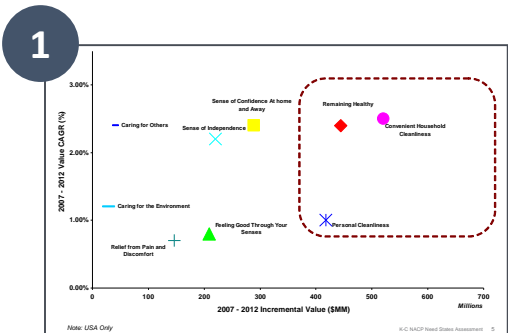


# We know all needs are not equal. We began with basic needs and then...we wanted more!



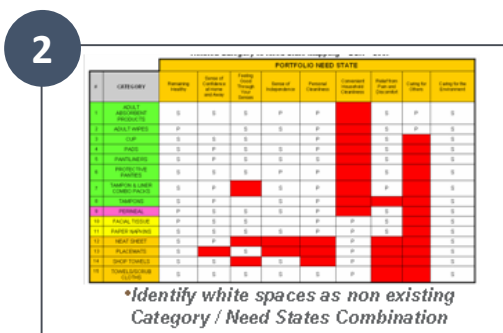
# Looking at existing and new need states will uncover new sources of innovation

FROM Existing Need States...



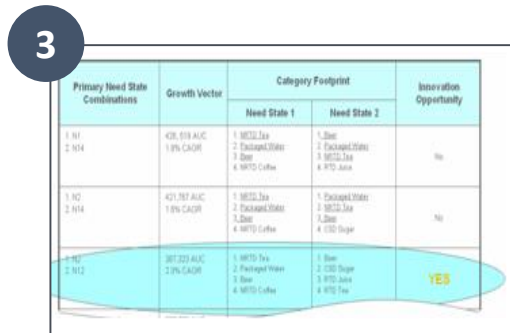
\$ XX MM

...Extended footprint...



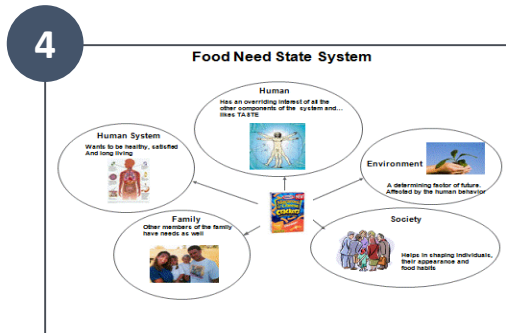
\$ YY MM

...Multiple Need State Combination...



\$ ZZ MM

...TO New /Non-existing Need States



\$ WW MM

CURRENT SOURCES

NEW SOURCES OF INNOVATION



# From combining multiple need states...



# ...to identifying new needs that do not yet “exist”

## SHAVING NEED SYSTEMS

*Shaving Example*

### Skin

Protects body and prevents entry of micro-organisms



### Human

Has an overriding interest of all the other components of the shaving system.  
May not completely understand the objectives of other components and their purpose



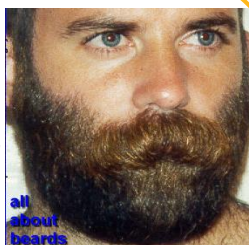
### Environment

A determining factor of future.  
Affected by the human behavior



### Hair

Extension of skin with no sensory organs, assists in appearance



### Society

Helps in shaping individuals, their appearance and habits



# Past Needs may not be...Future Needs

## HISTORY

Future = Past  
Conditions do not change

### No Change

#### Need States 2015



60% Taste  
30% Feel Good  
10% Health



#### Need States 2020



60% Taste  
30% Feel Good  
10% Health

**Same need states**

## FORESIGHT

Future = Past + **Change**  
Conditions **will Change**

### Foresight Change

#### Need States 2015



60% Taste  
30% Feel Good  
10% Health



#### Need States 2020

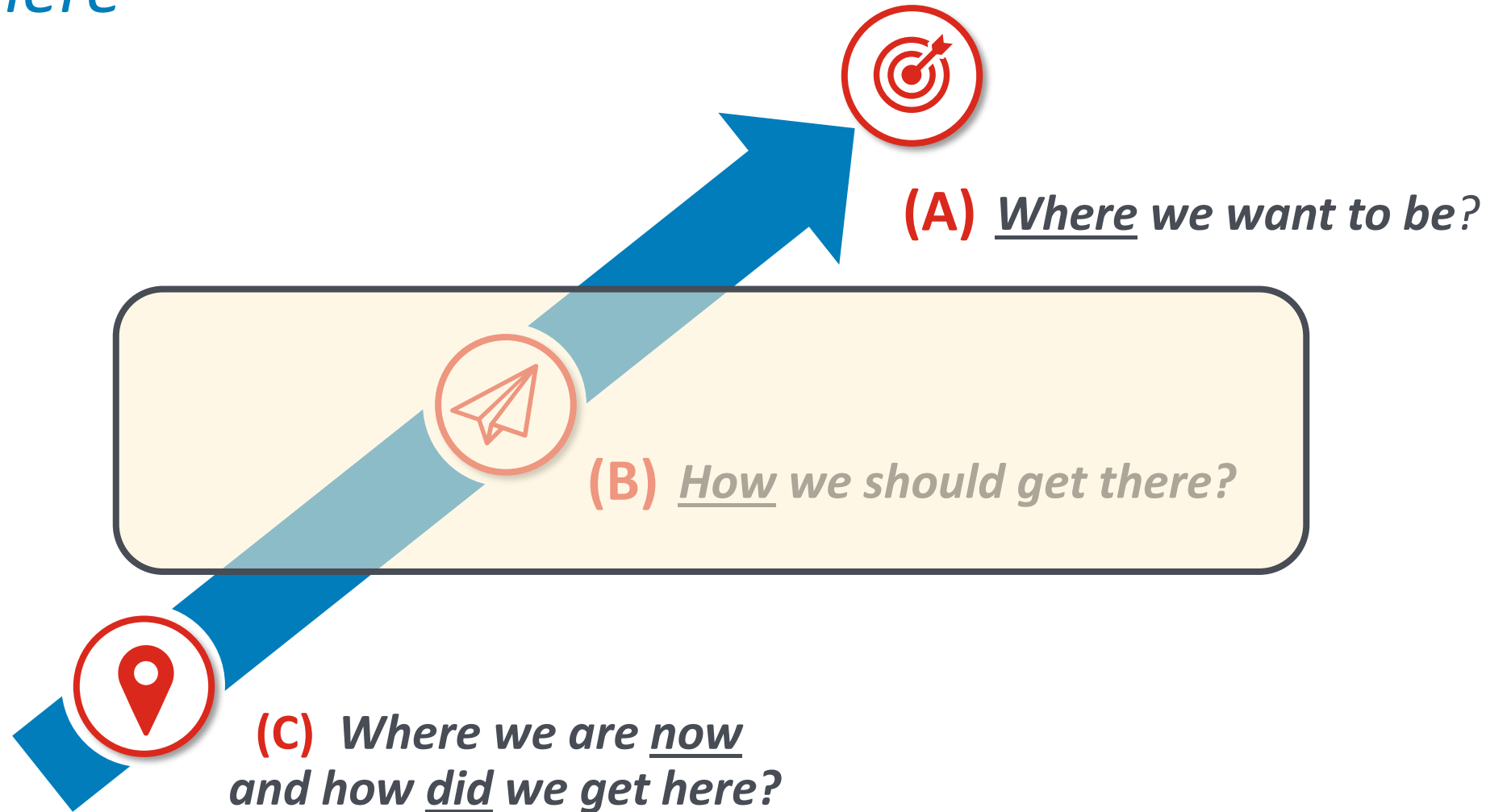


50% Taste  
25% Feel Good  
20% Health  
10% Look Good

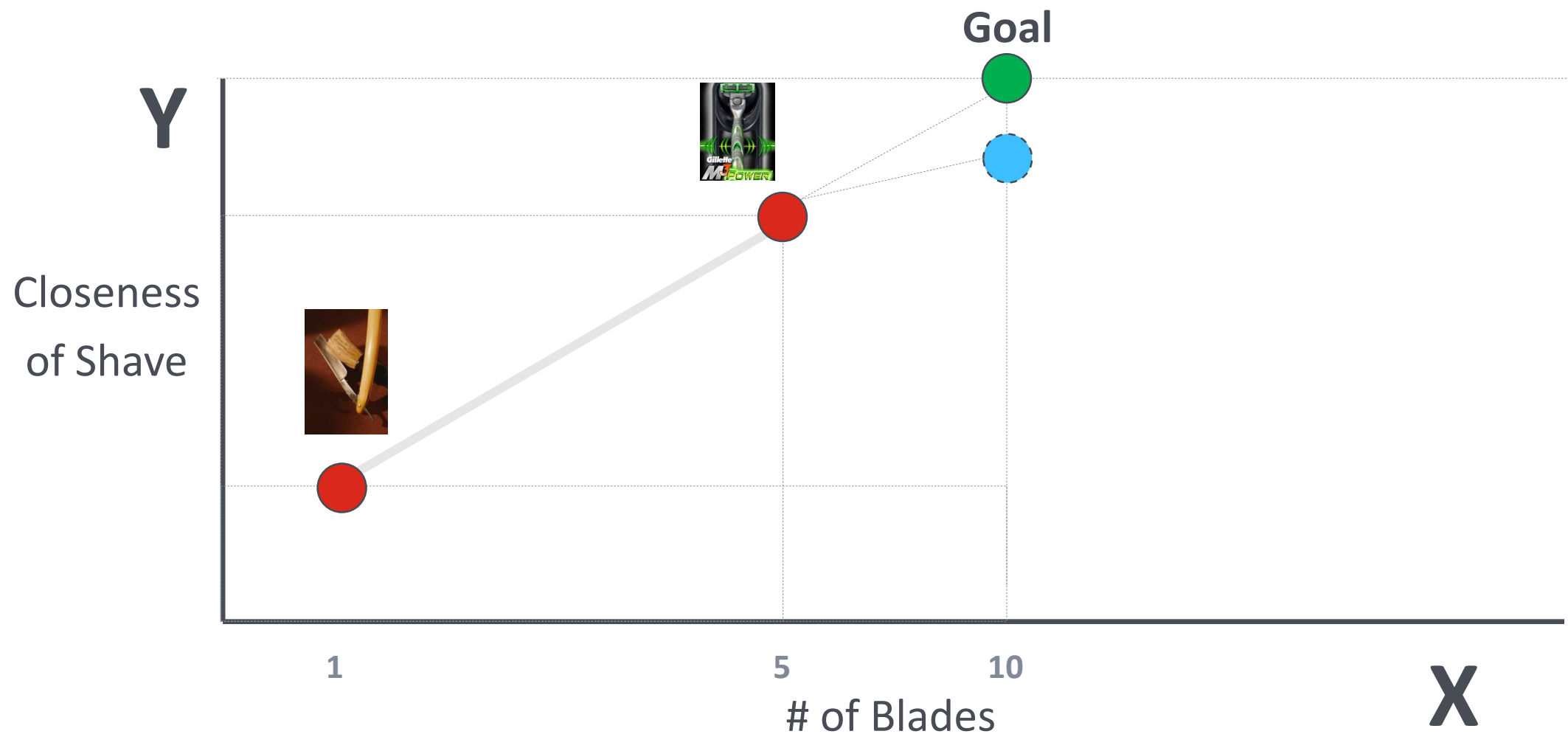
**CHANGE** – Need state mix and new needs



Once the goals defined, we should talk about *(B) How we should get there*



# How we can achieve that goal?

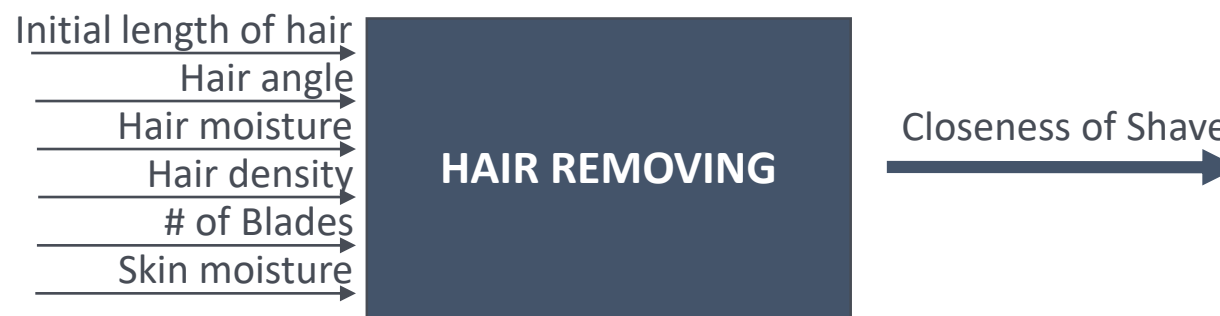


$$\text{Closeness of Shave} = f(\text{\# of Blades})$$

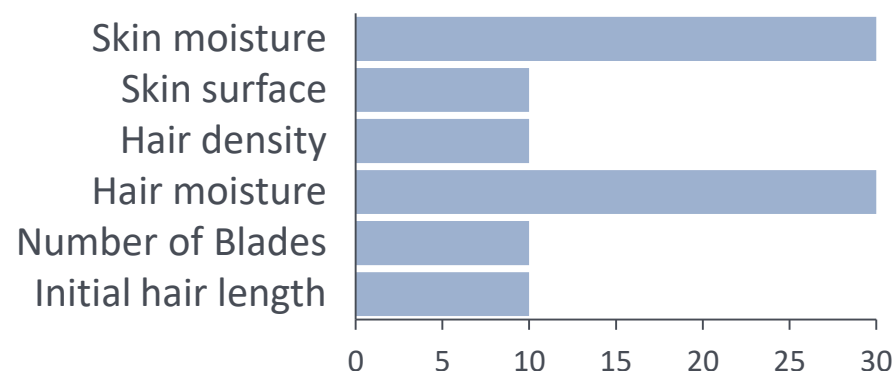
# But what about Skin Moisture, Hair Moisture, Initial hair Length?

*Shaving Example*

## ANALYTICAL FORMULATION



## FACTOR SIGNIFICANCE



Skin and Hair  
Moisture are  
most significant

**Closeness of Shave = f (# of Blades, Skin Moisture, Surface, Initial length, ...)**

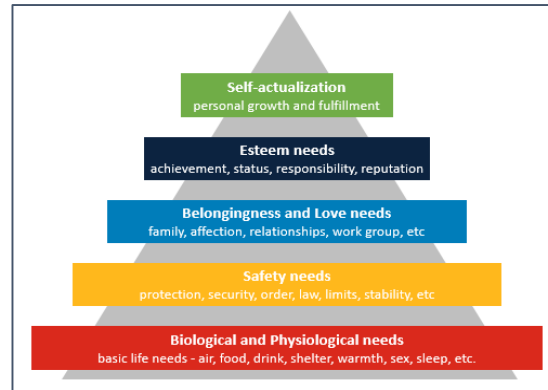


# And...Voila! Yes, we predicted this innovation!



# You just saw three key pillars of Predictive Innovation

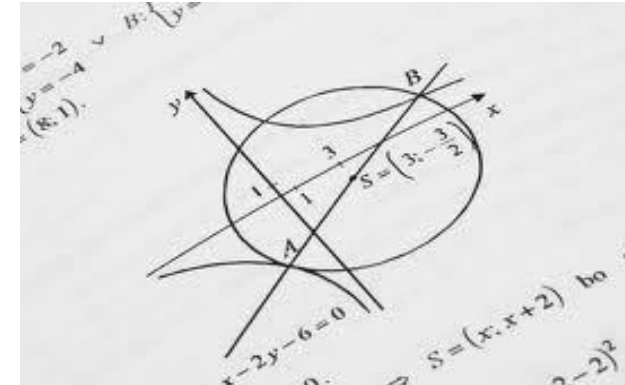
Looking into needs...



...with future in mind...



...more predictably...



...will create...



*...sustainable innovation with higher probability of success*



# Innovation Success Factors

## WHAT GOALS?

Do we know **WHAT** innovation is supposed to **DELIVER** in terms of strategic, marketing and product goals ?

## WHAT ATTRIBUTES?

Do we know what **ATTRIBUTES** innovation supposed to have to meet the goals ?

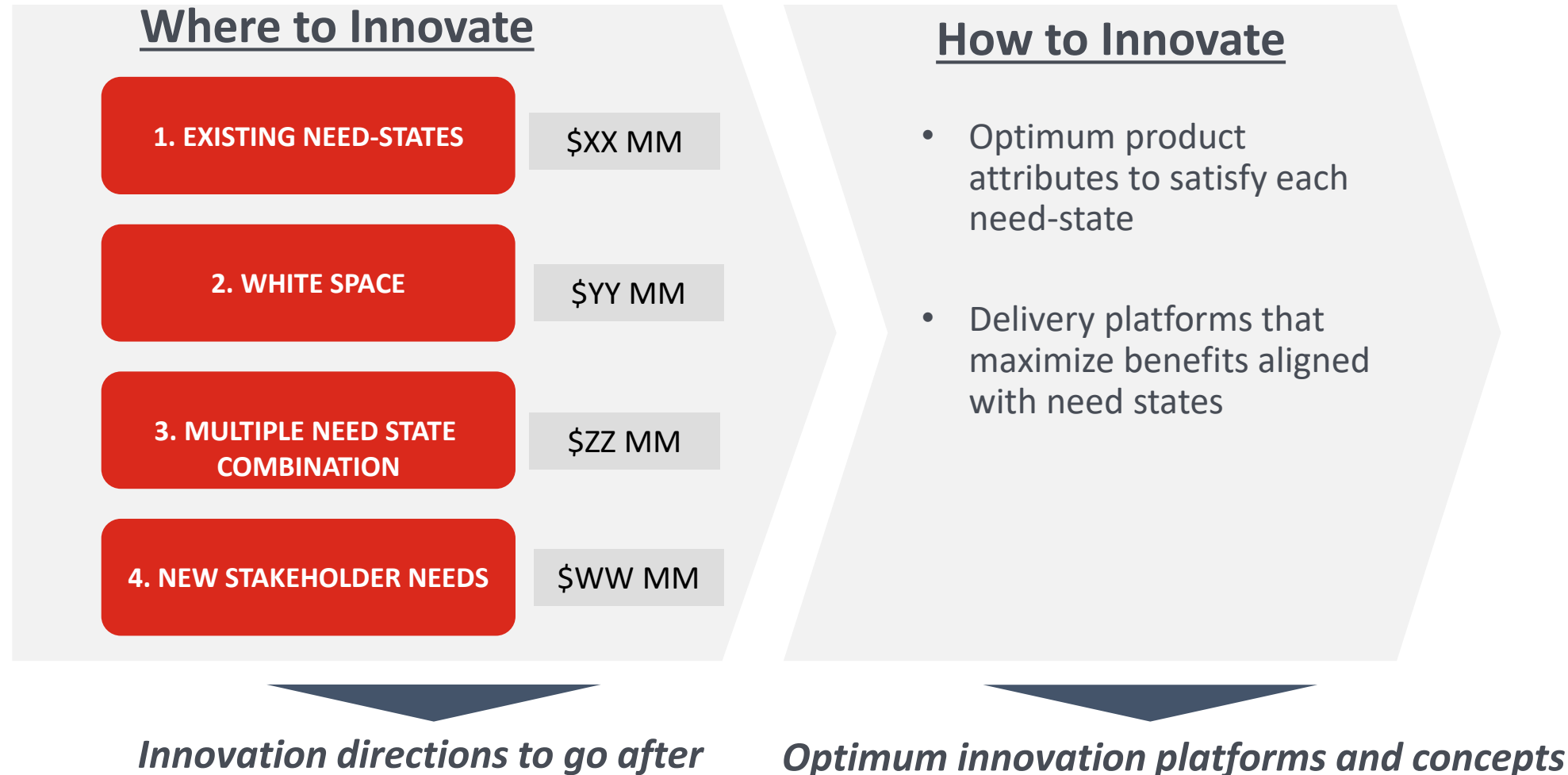
## WHERE AND HOW TO SEARCH?

De we know **WHERE** and **HOW** we should search for innovation ?

## WHEN TO BRING TO MARKET?

Do we know how business and customer will **CHANGE** by the time innovation arrives to the market ?

# Predictive Innovation has two phases – *Where* and *How* to Innovate

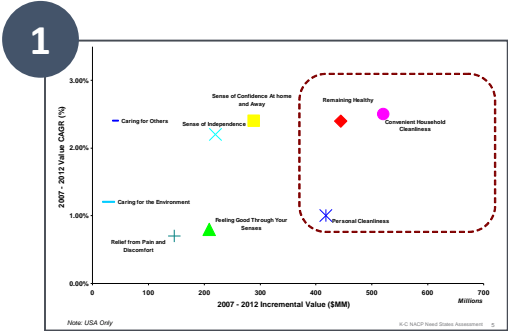


# *Where to Innovate* phase helps identify the areas where innovations will be found



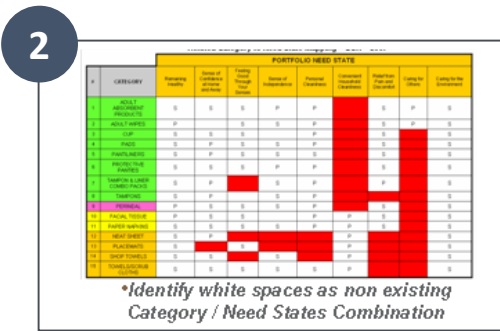
# Most attractive need states are identified

FROM Existing  
Need States...



\$ XX MM

...Extended  
footprint...



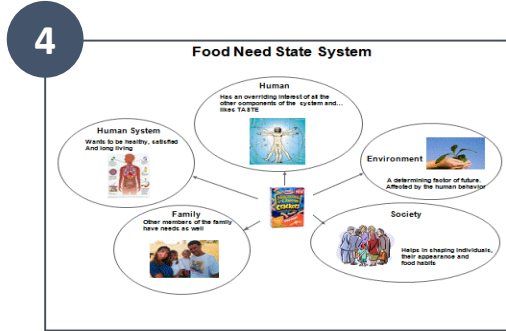
\$ YY MM

...Multiple Need State  
Combination...



\$ ZZ MM

...TO New /Non-  
existing Need States



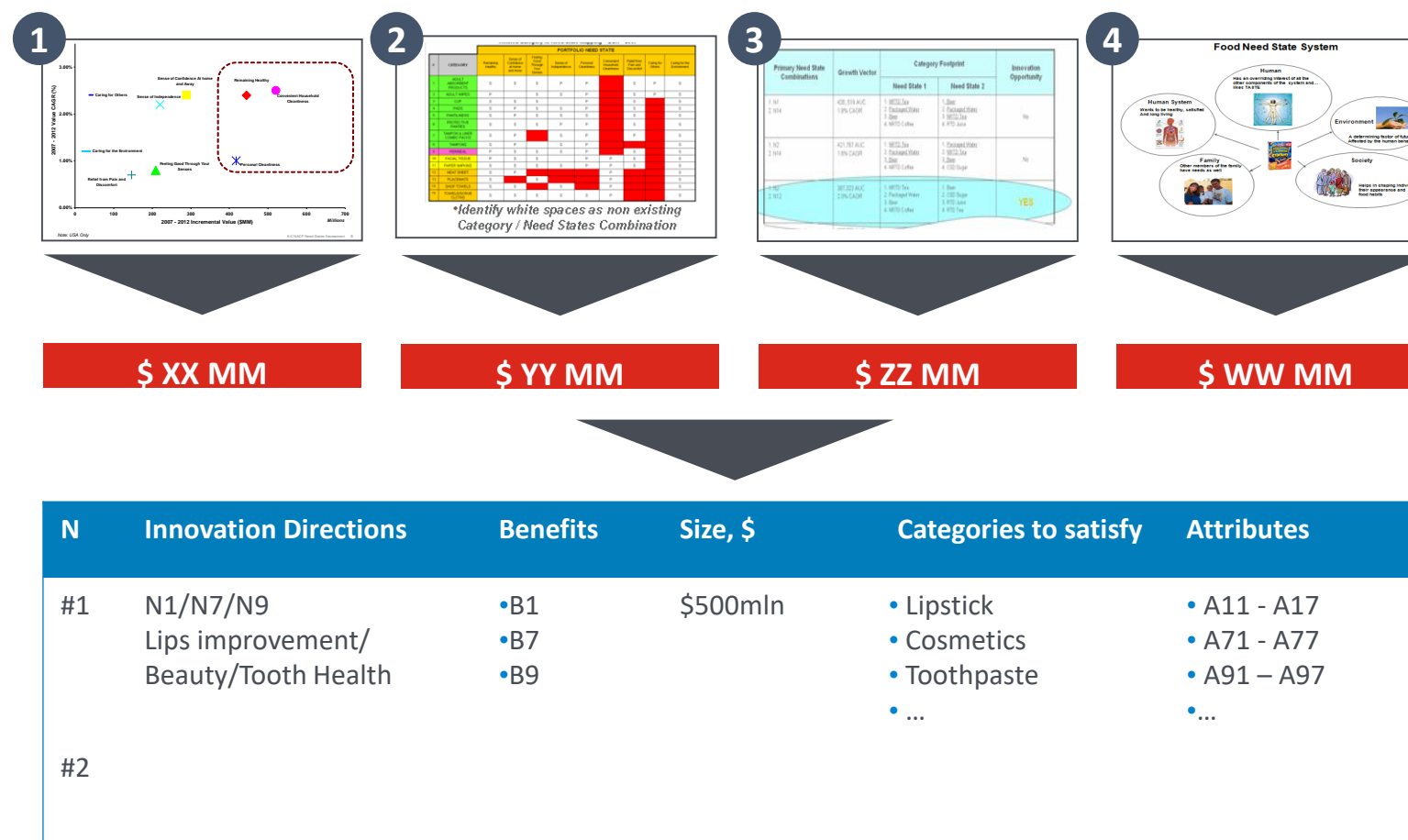
\$ WW MM

CURRENT SOURCES

NEW SOURCES OF INNOVATION



# All sources of innovation will be prioritized and will feed into *How to Innovate* phase



# How to Innovate phase will identify attributes of future innovations



# Mapping need states/benefits to product attributes and defining optimum “attribute mix” will help define innovation directions and concepts

How to Innovate?

$$N1/N7/N9 = g(B1/B7/B9)$$

A1/A7/A9 – new innovation idea

**Toothpaste with lips improvement ingredient**

N	Need State Combination	Benefits	Size, \$	Categories used to satisfy	Attributes
#1	N1/N7/N9 Lips improvement/ Beauty/Tooth Health	<ul style="list-style-type: none"> <li>•B1</li> <li>•B7</li> <li>•B9</li> </ul>	\$500mIn	<ul style="list-style-type: none"> <li>• Lipstick</li> <li>•Cosmetics</li> <li>• Toothpaste</li> <li>•...</li> </ul>	<ul style="list-style-type: none"> <li>• A11-A17</li> <li>• A71 – A77</li> <li>• A91-A97</li> </ul>
#2					
...					

Need State has Benefits delivered via Attributes

$$\begin{aligned}
 N1 &= f(B1) = g(A11-A17) \\
 N7 &= f(B7) = g(A71-A77) \\
 N9 &= f(B9) = g(A91-A97)
 \end{aligned}$$

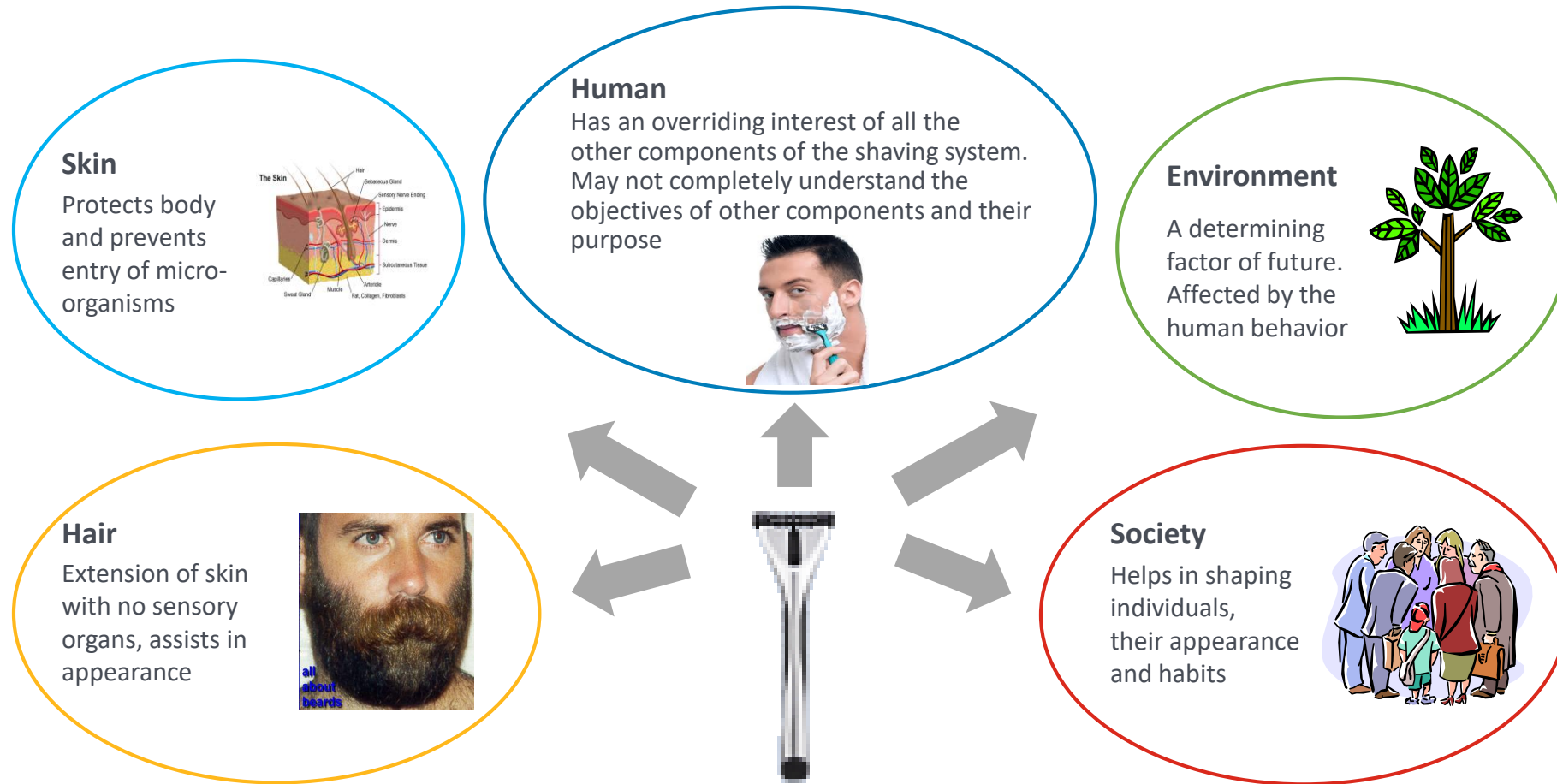


# Case Study #1. Shaving...without Shaving?!



# You recall this Shaving Need System

## Shaving Need System



# Each Shaving Need System's components has its own objectives and needs

## Shaving Need System

Shaving System Components	Component Objectives	Desirable Conditions (Needs)
<b>Hair</b>	<ul style="list-style-type: none"> <li>• To grow</li> <li>• To protect human body from heat and cold</li> </ul>	<ul style="list-style-type: none"> <li>• No obstruction to active growth</li> <li>• To be left uncut</li> </ul>
<b>Skin</b>	<ul style="list-style-type: none"> <li>• To protect the human body</li> <li>• To provide sense if touch, feel, pressure, heat etc.</li> <li>• To prevent micro-organisms from entering the body</li> <li>• To stay healthy</li> </ul>	<ul style="list-style-type: none"> <li>• To be kept clean from dust and dead cells</li> <li>• To be kept moist at all times</li> <li>• To be allowed to breathe freely</li> </ul>
<b>Society</b>	<ul style="list-style-type: none"> <li>• To determine the norms for public behavior</li> </ul>	<ul style="list-style-type: none"> <li>• Humans need to follow an acceptable etiquette</li> </ul>
<b>Environment</b>	<ul style="list-style-type: none"> <li>• To provide life support for all organisms</li> <li>• To enable different forms of life to live in harmony</li> <li>• To provide an ideal situation for growth and reproduction of different living organisms</li> </ul>	<ul style="list-style-type: none"> <li>• No littering of unwanted material</li> <li>• No pollution that may prevent life forms from growing</li> </ul>
<b>Human</b>	<ul style="list-style-type: none"> <li>• To reproduce and grow</li> <li>• Self-actualization</li> </ul>	<ul style="list-style-type: none"> <li>• Basic, aesthetic, psychological, social and Economic needs</li> </ul>

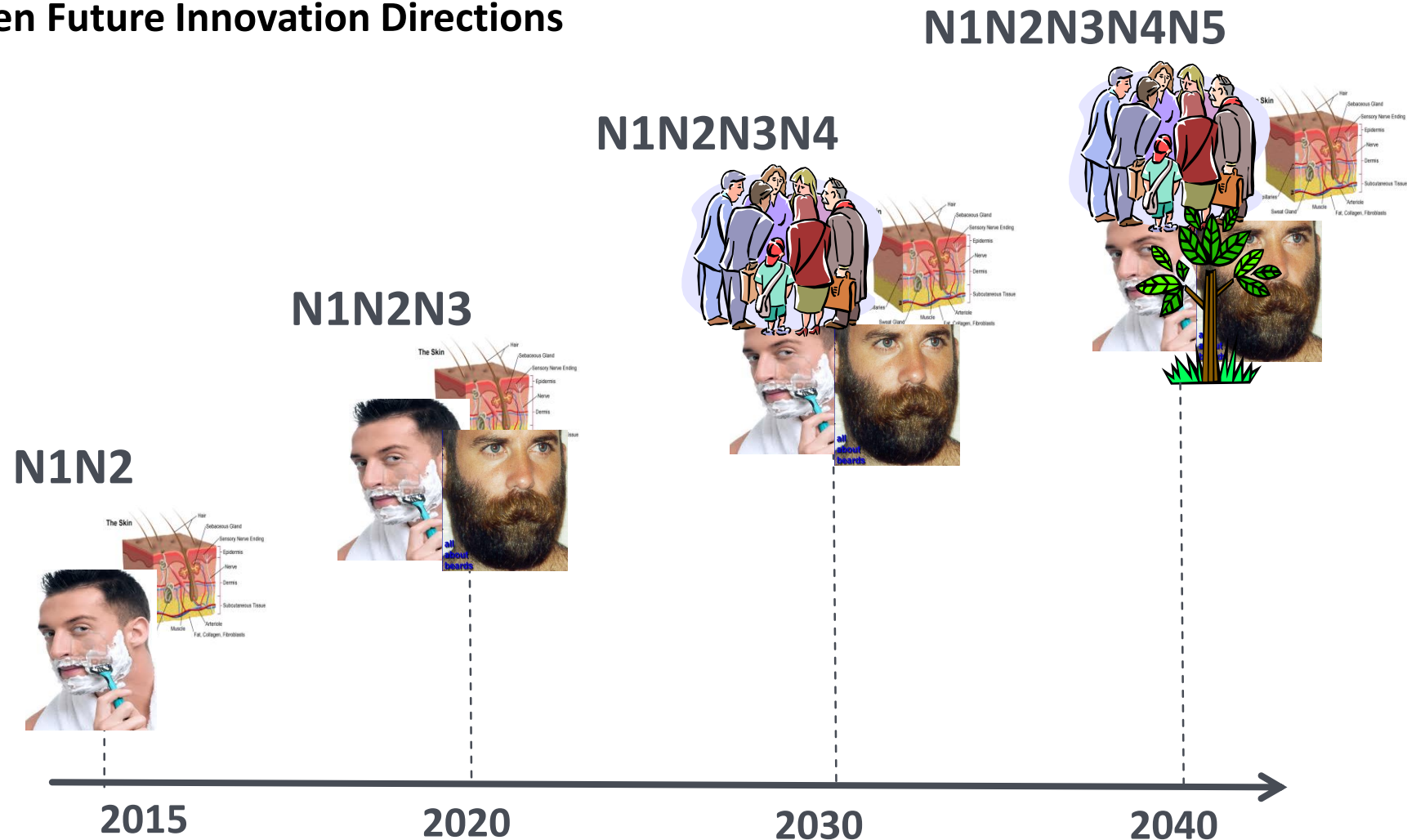
# Predicting most “attractive” need combinations that most probably occur in future...

## Need Combination Prioritization

Needs	Combinations	Met Vs Unmet Scale 1 to 5 1- Met; 5 - Unmet	Conflict Level Scale 1 to 5 1- high; 5- low	Importance Scale 1 to 5 1 - low; 5- high	Total
<b>N1. No Obstruction to active hair growth</b>  <b>N2. Skin needs to be free of dead cells and dirt</b>  <b>N3. Shaving system needs to be environmentally safe</b>  <b>N4. Closeness</b>  <b>N5. Lack of nicks and cuts</b>	N1N2	5	5	2	12
	N1N3	4	5	2	11
	N1N4	3	4	3	10
	N1N5	4	5	2	11
	N2N3	5	5	4	14
	N2N4	5	5	5	15
	N2N5	5	3	4	12
	N3N4	3	5	5	13
	N3N5	3	5	5	13
	N4N5	3	3	5	11
	N1N2N3	5	3	3	11
	N1N2N4	4	3	3	10
	N1N2N5	4	4	4	12
	N1N3N4	5	3	4	12
	N1N3N5	4	4	3	11
	N1N4N5	5	3	3	11
	N2N4N5	5	3	5	13
	N2N3N4	5	5	4	14
	N2N3N5	4	3	5	12
	N3N4N5	4	3	5	12
	N1N2N3N4	5	3	3	11
	N1N2N3N5	5	3	3	11
	N2N3N4N5	5	3	5	13
	N1N2N4N5	5	2	3	10
	N1N2N3N4N5	5	1	3	9

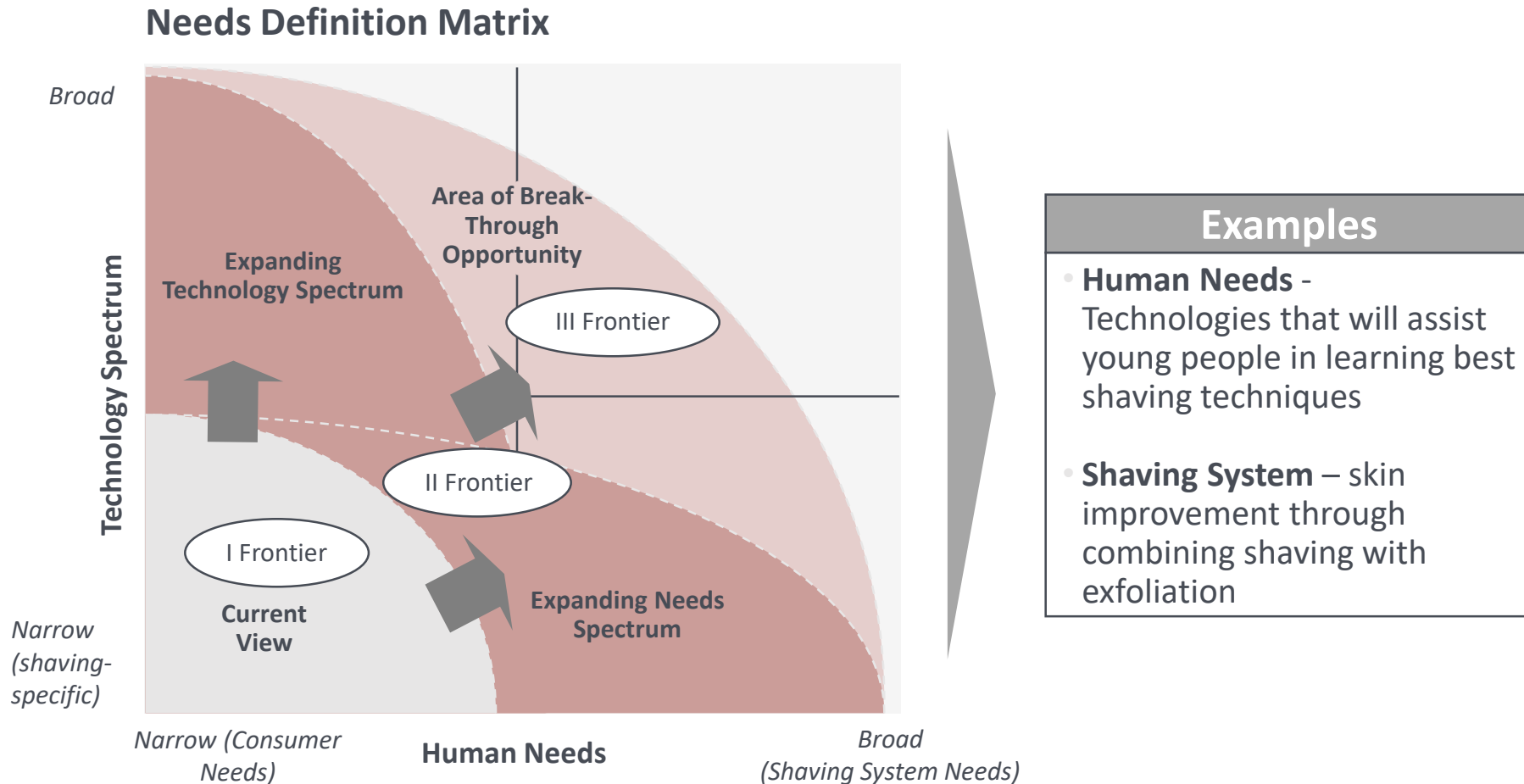
# ...will help map future innovations

## Needs driven Future Innovation Directions





Staying within current needs will bring only **INCREMENTAL** improvements; identifying future needs will bring **BREAKTHROUGH** opportunities



# Predictive Innovation...

- Any *innovation* is a stop in the journey towards maximizing functional, environmental and economical benefits
  - Therefore, **Innovation is PREDICTABLE**
- *Customer needs* are evolving in the certain pattern influenced by societal, environmental and human forces
  - Therefore, **customer future needs are PREDICTABLE**
- *Innovation success* is a function of right time to market, right needs, right introduction time and right cost
  - Therefore, Innovation success is controllable and **PREDICTABLE**
- If Innovation success is predictable then *Innovation Development* Process should be
  - systematic, measurable, controllable and **optimized**
- Consumer needs define ***where to innovate***
- ***Maximizing benefits*** via product functionality determines ***how to innovate***

# Predictive Innovation brings more *structure and predictability* to innovation identification and development

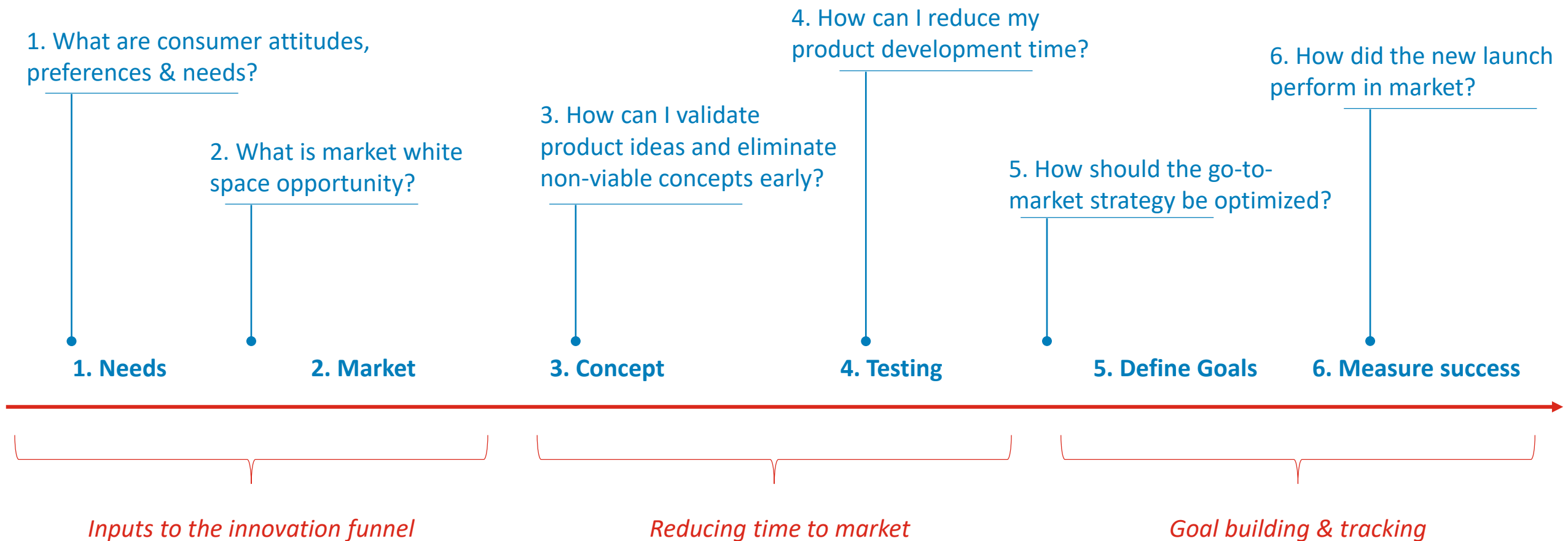
## key features

- **PI** works as the GENERATOR of new ideas based on the CHANGE in consumer needs
- **PI** GUIDES developers in the MOST PROMISING direction of new innovation
- **PI** covers WHERE TO LOOK and HOW TO LOOK for innovation

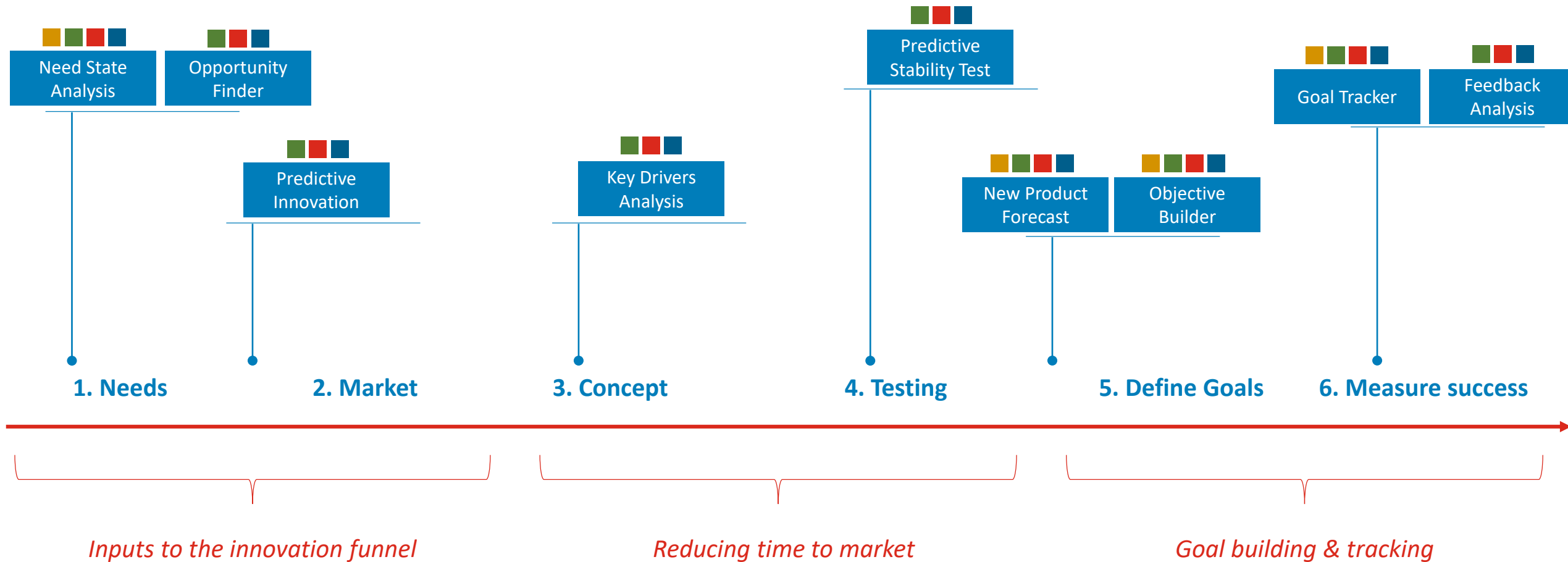
## value creation elements

- Helps clients to direct and focus their innovation efforts
- Optimize innovation portfolio to balance the risks and maximize the rewards
- Expedite an innovation area identification and evaluation producing a fast turnaround time
- Provide measurement and predicts ROI allowing for OPTIMUM strategic innovation decisions prior to making large investments

# What are the decisions required for a successful innovation?



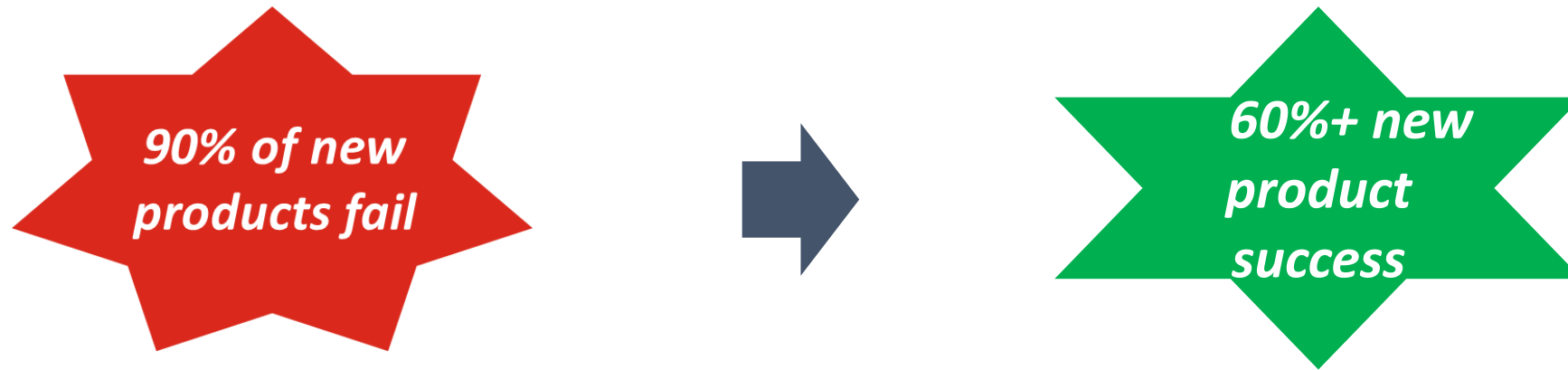
# AI/Analytics can augment decision making in Innovation Process



# So what you learnt today...

- Why predicting innovation is important topic
  - I defined a few things
    - what are analytics and AI
    - what does it mean to predict innovation?
  - I discussed Predictive Innovation process and shared a few examples...
  - Finally, shared a few principles for how to improve Innovation Success
- 
- *15% of sales spent on Innovation...*
  - *...with 90% of failure*
- 
- *Analytics helps to improve innovation success*
  - *Analytics vs. AI*
  - *To predict Innovation...*
    - *Goals (need states)*
    - *How to achieve goals (models, attributes)*
- 
- *Predictive Innovation*
    - *Where to Innovation*
    - *How to Innovate*
- 
- *Look at Innovation Process **holistically** with clear understanding of goals, individual steps' contribution*
  - *Start with “**consumers of tomorrow**”, anticipate both external (market and technology) trends and internal (e.g. innovation IQ and culture) factors*
  - ***Align** Innovation directions with consumer of tomorrow, optimize attributes to maxim key goals*

# Predictive Innovation helps improve product success by 30-50%



- *In past 10 years, we helped 22 clients identify and develop...*
- *128 innovation directions, 15 innovation platforms, 75 innovation concepts*
  - *...resulting in total of **\$6.7Bn** of growth opportunities with **68%** of new products assisted by **PI launched since 2008 are still on the market!***

And here is our best idea so far...



***Dog Beer!***

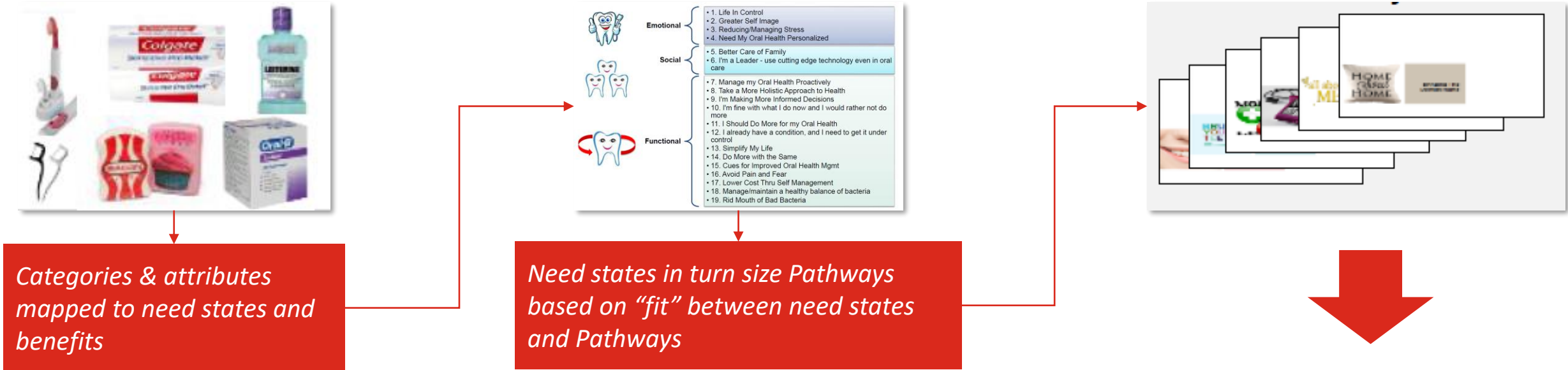


# Appendix

# Overview of Innovation Process solutions

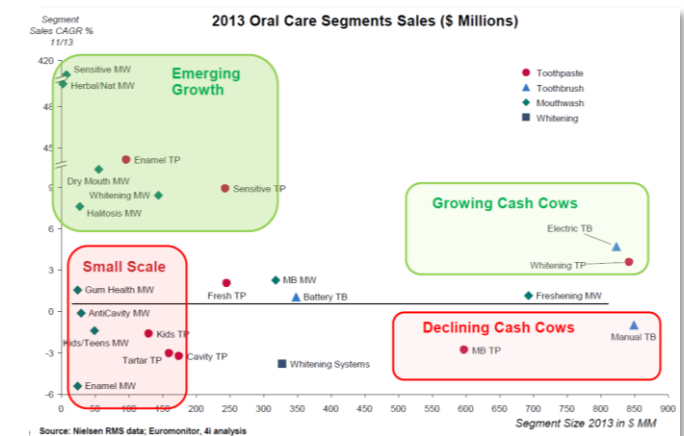
#	Solution	Business Questions addressed	Data requirements	Solution/Algorithm
1	Need State Analysis	What is the landscape of my category and how will it evolve in short to medium term? What are the white spaces to address?	Syndicated data Macro economic data	Growth forecast and prioritization
2	Predictive Innovation	Identify future trends in my category	Syndicated data Macro economic data	Business Consulting
3	Opportunity Finder	Identify opportunities based on consumer feedback and response outside test environment	Social Media, Product reviews, Consumer feedback	Natural Language Processing
4	Purchase Intent Driver	Historically, what attributes drive purchase of my products? What are the engaged/disengaged demographics?	Consumer Research surveys	Structured Equation Modeling
5	Concept Testing	What attributes are driving purchase intent?	Consumer Research surveys	Structured Equation Modeling
6	Predictive Stability Test	How can we predict the stability of my formulations and reduce time to market?	LabNet data, SAP PDM data	Ensemble Model
7	New Product Forecast	What should be our go-to-market strategy? What sales lift can we expect?	Syndicated data	Forecasting and simulation
8	Objective Builder & Tracking	What are in-market goals for my new launches? How have they been performing since launch against the goals and benchmarks?	Goals, Syndicated data	Visualization
9	Feedback Analysis	How was my product perceived in market? What is working vs what is not?	Social Media, Product reviews, Consumer feedback	Sentiment Analysis

# Need State Analysis – Sizing and prioritizing pathways for growth



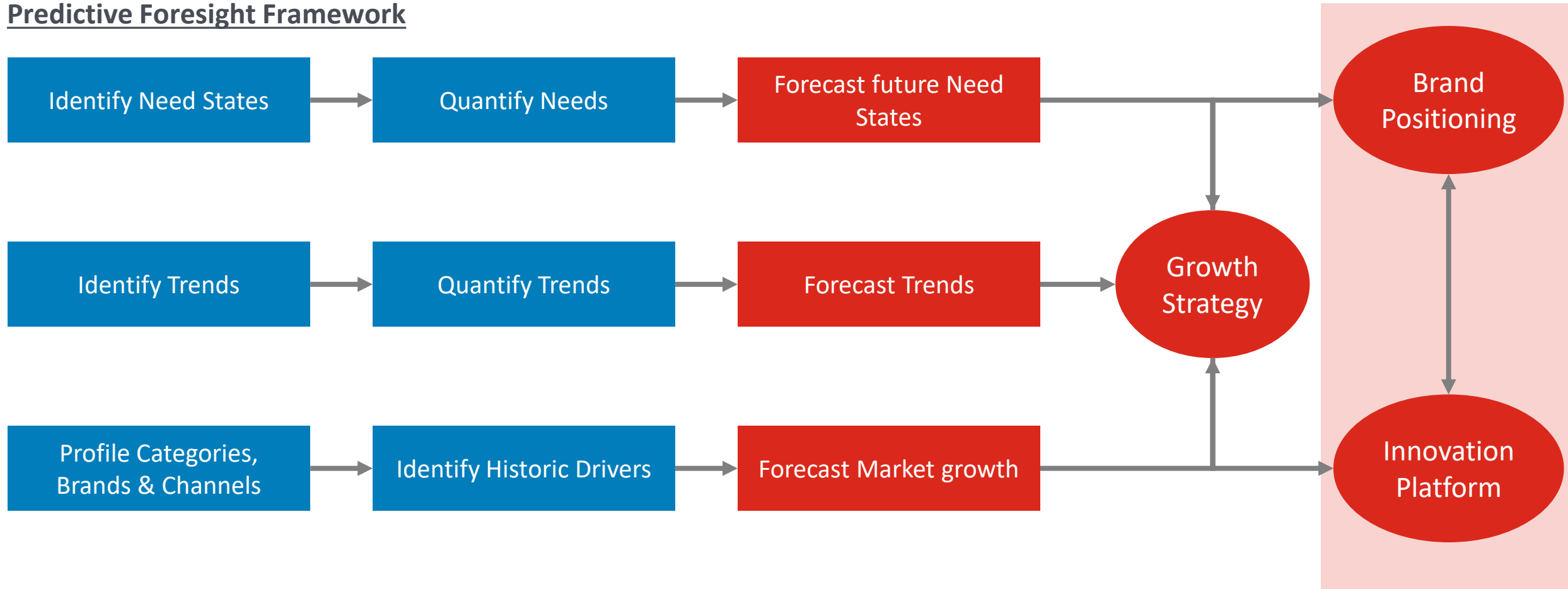
## Solution approach

1. Profile and analyze categories and trends
2. Identify need state by category
3. Profile and size pathways
4. Forecast growth of pathways, need states and categories
5. Define growth opportunities
6. Provide pathway prioritization



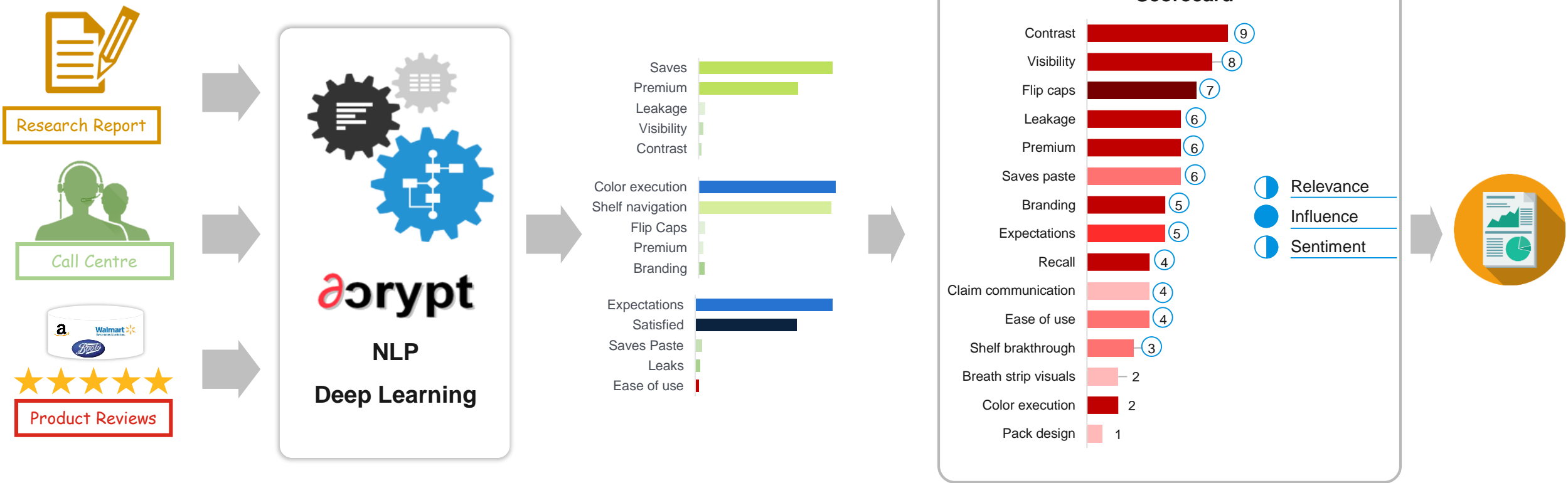
# Predictive Innovation uses inputs from Need State Analysis to predictably identify new innovations to maximize success rate

## Predictive Foresight Framework



# Opportunity Finder – Using AI on unstructured text to discover insight and opportunities

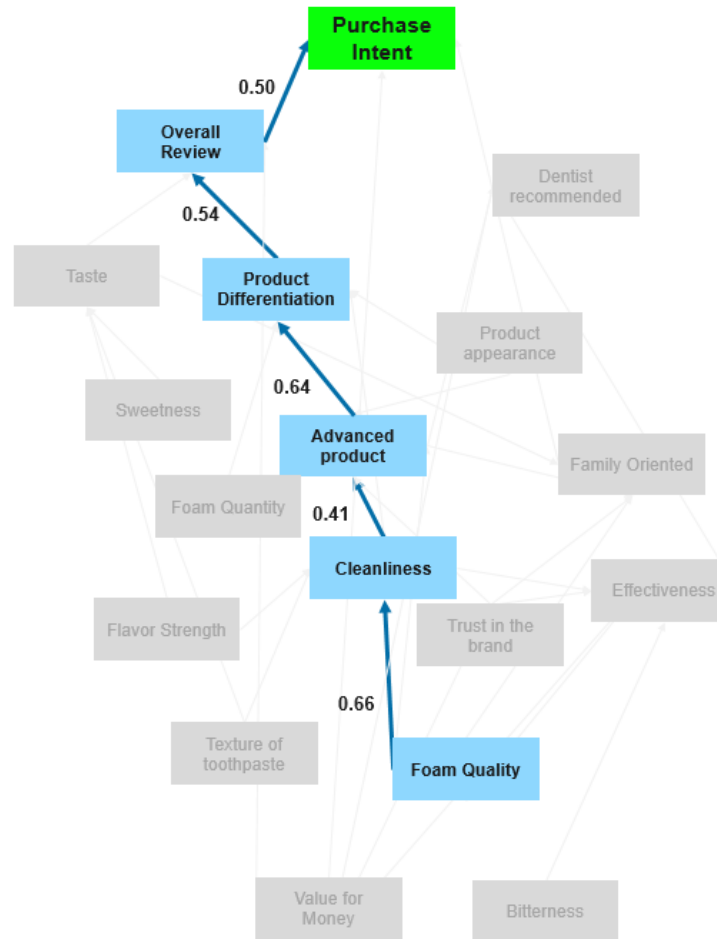
Natural Language Processing through Artificial Intelligence algorithm to discover patterns and themes, non-obvious non-trivial fringe



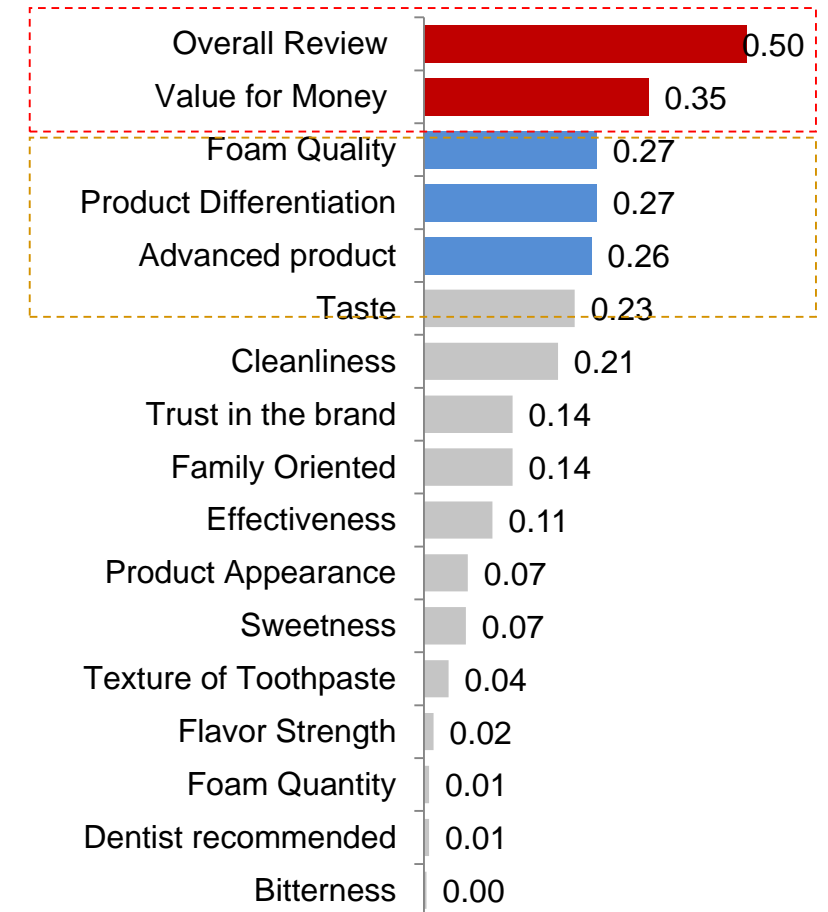
# Purchase Intent Driver – Key drivers analysis on survey data

## Drivers Analysis can help

- Model the relationship between attributes and purchase intent
- Test multiple hypotheses on the relationship inter-linkages
- Identify the most optimal path to influence purchase intent
- Quantify the total effect of attributes on the purchase intent



## Total Effects to 'Purchase Intent' by Factors



# Predictive Stability Tests – Reducing time to market

## Model Design

### Backbone & test level

#### Dental Cream

1 Soluble Fluoride test  
NaF / Silica/ Sorbitol backbone

2 Soluble Fluoride test  
MFP / CaCO<sub>3</sub>/ Arginine backbone

3 Arginine test  
MFP / CaCO<sub>3</sub>/ Arginine backbone

4 Triclosan test  
NaF / Triclosan / Silica backbone

#### Dishwashing Liquid

5 pH test  
North America Alkaline backbone

6 Viscosity test  
North America Alkaline backbone

7 pH test

## Input factors

### Ingredients at recipe level

- Role of ingredient
- % level in recipe

### Batch description

- Lab, Pilot, EMO, Production

### Age of recipe

- Initial, 1 month, 3 months, 6 months, 1 year, 2 years

### Condition (Temp)

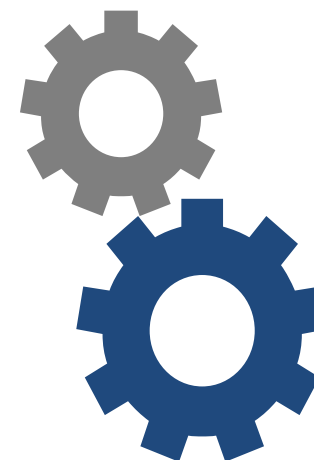
- 25C, 40C

## Out of scope

- Packaging
- Composition details
- Recipe making process (sequence of addition)
- Country of recipe

## Model iterations

### Machine learning techniques to train models



### Business validation iterations with Client team

Scorecard Stability	Scorecard Strength	Scorecard Predictability	Strategy
Green	Green	Green	No Action
Green	Green	Amber	Review Alignment
Green	Green	Red	Realign Scorecard
Green	Amber	Green	No Action
Green	Amber	Amber	Review Scorecard
Green	Amber	Red	Realign & Review Scorecard
Green	Red	Green	Redevelop Scorecard
Green	Red	Amber	Redevelop Scorecard
Green	Red	Red	Redevelop Scorecard
Amber	Green	Green	No Action
Amber	Green	Amber	Review Scorecard
Amber	Green	Red	Realign & Review Scorecard
Amber	Amber	Green	Review Scorecard
Amber	Amber	Amber	Review Scorecard
Amber	Amber	Red	Realign & Review Scorecard
Amber	Red	Green	Redevelop Scorecard
Amber	Red	Amber	Redevelop Scorecard
Amber	Red	Red	Redevelop Scorecard
Red	Green	Green	No Action
Red	Green	Amber	Review Scorecard
Red	Green	Red	Realign & Review Scorecard
Red	Amber	Green	Review Scorecard
Red	Amber	Amber	Review Scorecard
Red	Amber	Red	Realign & Review Scorecard
Red	Red	Green	Redevelop Scorecard
Red	Red	Amber	Redevelop Scorecard
Red	Red	Red	Redevelop Scorecard



Action Plan



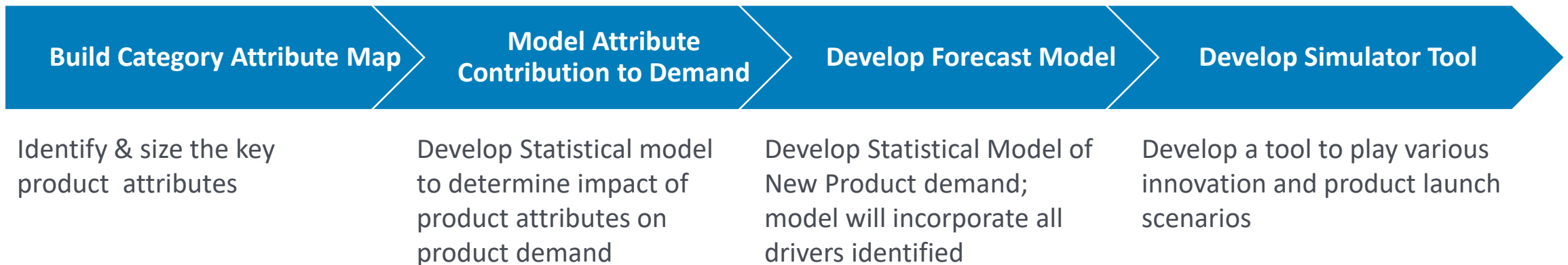
# New Product Forecasting – Better way to forecast new product sales

- ✓ Most new launches present some combination of attributes that are already in play in the category or in adjacent categories
- ✓ Historical sales data as such can be used to model how attractive these attributes are to consumers and the expected sales lift

## *Benefits*

- ✓ Accuracy comparable but at a lower cost and lead time
- ✓ Includes simulator to optimize the go-to-market strategy

## Solution Approach



# Objective Builder & Tracking

1

Input launch objectives

Click Here to Edit Goals

2

Print this iteration

X

P

OR

Save

2

Save to My Iterations

3

Get approval on the Objectives

The built objective needs to approved and aligned with the Marketing Director to publish for tracking in this tool

4

Email back approved plans

Email current approved

New Launch	Objectives			
Accounts	ACV Goal	Avg no. of items Goal	\$ Share Goal	\$ Share per SKU Goal
AOC	53	2.0	2.4	1.20
Food	47	1.4	1.6	1.18
Kroger	45	2.0	2.0	1.00
Strategic Grocery	45	1.5	1.5	1.00
Agency Grocery	45	1.0	1.5	1.50
Other Grocery	54	1.0	2.0	2.00
Drug	78	2.0	2.0	1.00
Walmart	54	3.0	4.0	1.33
Target	54	5.0	2.8	0.56
Family Dollar	45	0.0	0.0	-
Dollar General	45	0.0	0.0	-
Sams	54	0.0	0.0	-
BJs	0	0.0	0.0	-
Other	0	0.0	0.0	-

Category Quartiles for \$ Share per SKU			
1st Quartile	2nd Quartile	3rd Quartile	4th Quartile
3.81	1.27	0.86	0.66
5.14	1.95	1.34	1.06
4.65	1.29	0.90	0.57
4.69	1.53	0.95	0.62
4.17	2.22	1.78	1.28
4.20	2.06	1.52	1.17
2.66	0.75	0.53	0.35
4.01	1.30	0.95	0.72
11.22	6.22	4.34	3.29
6.51	4.36	3.6	
48.50	22.05	14.1	
17.42	6.46	5.3	

Executive Summary

Customer Waterfalls

Quartile Chart

Customer Builds

Customer Scorecard

Trend Visuals

Competitive Trend Visuals

Trial & Repeat

Notes

Build commercially aligned goals for long lead planning on new products

Disciplined ongoing monitoring of in-market performance through key metrics

New Launch	\$ Share			\$ Share per SKU			Quartile Range	% ACV			Avg no. of items		
	Goal	Launch to date	Gap	Goal	Launch to date	Gap		Goal	Current Distribution	Gap	Goal	Current	Gap
AOC	1.6	0.8	(0.8)	0.79	0.56	(0.23)	4Q	73	66	(7)	2.0	1.4	(0.6)
Food	1.3	0.6	(0.7)	0.69	0.70	0.02	4Q	57	50	(7)	1.9	0.9	(0.9)
Strategic Grocery	1.2	0.5	(0.7)	0.67	0.43	(0.24)	4Q	70	61	(9)	1.8	1.1	(0.7)
Agency Grocery	1.5	0.3	(1.2)	0.83	1.00	0.17	4Q	50	32	(18)	1.8	0.4	(1.4)
Other Grocery	1.2	0.9	(0.3)	0.60				30			2.0		-
Drug	2.8	0.8	(2.0)	1.40	0.96	(0.44)	4Q	85	60	(25)	2.0	0.9	(1.1)
Walmart	1.5	0.9	(0.6)	0.54	0.33	(0.21)	4Q	100	98	(2)	2.8	2.7	(0.1)
Target	1.5	1.3	(0.2)	0.60	0.66	0.06	4Q	100	99	(1)	2.5	1.9	(0.6)
Family Dollar	1.5	0.5	(1.0)	1.88	2.18	-	4Q	80	51	(29)	0.8	0.5	(0.3)
Dollar General	1.5	1.1	(0.4)	1.88	2.71	-	3Q	80	46	(34)	0.8	0.5	(0.3)
Sams	0.0	0.0	0.0	-				0	0	0	0.0	0.0	0.0
BJs	0.0	0.0	0.0	-				0	0	0	0.0	0.0	0.0
Other	0.0	0.8	0.8	-				0			0.0		-